ZALORA

Product Upload

Feb 2025

A Manual Product Upload

- Product Information
- Additional Product Details
- Group
- Product Price and Size
- □ Image

B Bulk Product Upload

- Download Templates
- □ Template Filling
- Save Template
- Import Template
- □ Image

ZALORA

Single Product Upload

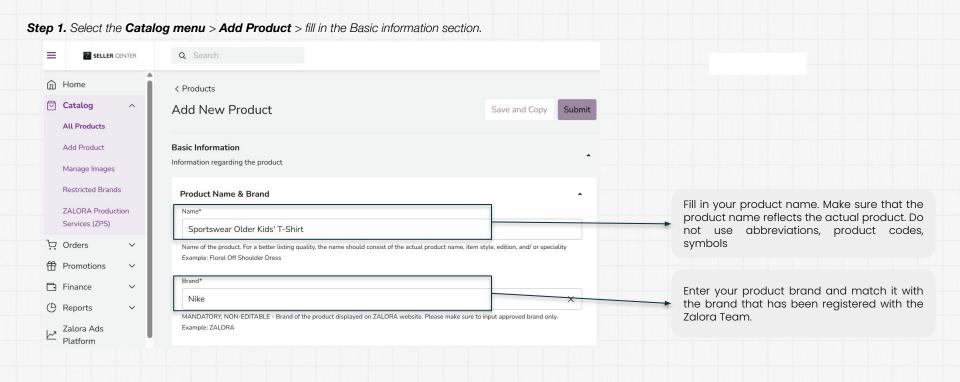


Mandatory & Non-editable Fields	Mandatory & Editable Fields		
 Sub Cat Type Brand Gender Size System (for reference please refer to this table for "allowed" size system + size combination) 	 Name (Product Name) SKU Supplier Config Seller SKU Price Product Description Packaging size and weight 	 Color ColorFamily Price Variation (Size Material Description 	
Size Shipment Type	PrimaryCategoryBrowse Nodes	CareLabelMeasurements	

When uploading a product in Seller Center, it is crucial to fill in all required fields with accurate and complete information.

- Make sure every mandatory field (marked with an asterisk * or highlighted in the template) is completed.
- Double-check that all information entered is correct and matches the actual product details.
- Once submitted, some fields (like SKU, category, and brand) cannot be changed later.
- Incorrect or missing information in required fields will result in the product being rejected during the review process.
- Carefully review all entries before clicking "Save" or "Submit."
- If you are using a CSV template for bulk upload, ensure all required columns are filled for each product.

Fill all required fields with the correct and complete information. Updates to certain fields (like SKU, category, and brand) cannot be made after submission. Leaving any required field blank will result in rejection of your product upload.



Step 2. Select the main category for your product > Click "Browse all categories"

- You must select up to the deepest category available before clicking **"Select"** Example: Clothing > Women's Clothing > Dress > Mini Dress

	Q Search	Add Primary Category Please select a category	×	
Home	Add New Product	r table setter a category		
Catalog ^		Q Search category		
All Products	blue dress	Dress Mini Dress X		
Add Product	Name of the product. For a better listing quality, the name should consist of the B color, edition, speciality	Diess Milli Diess X		
Manage Images	Example: Levi's Straight Leg Blue Jeans, Ralph Lauren White Men's Dress Shirt	Most used categories Browse categories		
Restricted Brands	Brand*	Pakaian > Pakaian Wanita > Dress		
ZALORA Production	ZALORA	Atasan > 📥 OBodycon Dress		
Services (ZPS)	MANDATORY, NON-EDITABLE - Brand of the product displayed on ZALORA web	Baju Couple Keluarga Evening Dress		
· Orders ~	Example: Ezra, Levi's, Kiss Jane	○ Baju Hamil > ○ Long Dress		Make sure to select the category to the
🛱 Promotions 🗸 🗸		Baju Tidur & Pakaian O Mini Dress		deepest sub-category before clicking
🖻 Finance 🗸 🗸	Category	Dalam Party Dress		"Select"
🕒 Reports 🗸 🗸	Primary Category*	Blazer Summer Dress		If the seller does not select the category
Zalora Ads Platform		Celana & Legging > Work Dress		to the deepest category, the Select button will not work.
	Primary category suggestions	Celana Pendek >		Batton winner work.
🖬 Store Builder 🗸 🗸	Tas Wanita & Dompet Luxury > Tas Wanita & Dompet Luxury	O Dress		
(∓) Platform Services ∨	O Pakaian Wanita Luxury > Pakaian Wanita Luxury > Dress > Pa	 Hoodies & Sweatshirts 		
H tatom or new .	Can't find a right category? Browse all categories	○ Jaket & Coats >		
		Jeans >		
ô子 Settings 🗸 🗸	Recommended Browse Nodes	· · · · · · · · · · · · · · · · · · ·		
⑦ Help & FAQs ∽	+ Add Browse nodes	4		
☆ Rate this page	The browse node the item should be assigned to. Please consult the E	Cancel	Select	

Step 2. (Optional) You can add additional categories for your product to appear in other category segments by clicking "Add Browse Nodes"

The categories added to the Browse nodes must be categories that are relevant to your product's main category Example: Main category: Clothing > Women's Clothing > Dress > Mini Dress
 Additional categories (browse nodes): Clothing > Women's Clothing > Dress > Party Dress

Add New Product	Save and Copy	Submit	Content Score	0% (i)
Category			Sasic Information	ion
Primary Category*			Product Name & E	Brand
Mini Dress in Pakaian > Pakaian Wanita > Dress > Mini Dress		R	Category	
			🧭 Images	
Recommended Browse Nodes			O Additional Infor	rmation
Party Dress in Pakaian > Pakaian Wanita > Dress > Party Dress		Ū	Main	
+ Add Browse nodes			No Group Selecte	ed
The browse node the item should be assigned to. Please consult the Browse Tree Guide for more information and to find the best node for your product. It is very important	at that you catagorize		Additional Produc	ct Data
product correctly; if you don't provide a node, or if you provide an incorrect node, customers may not be able to find your product asily	ni inai you categorize	your	Description & Mea	asurements
			Earth Edit (Sustai	nability)

Step 3. Upload your product photo

- For the Main Image, select a photo that shows the front view of your product, followed by a photo of the side/top/inside of your product
- The photo background does not have to be white, make sure the product photo is clearly visible and not covered by your product brand logo/watermark.

Images

Add up to 8 images of your product

Drag images to change the order.

Main image









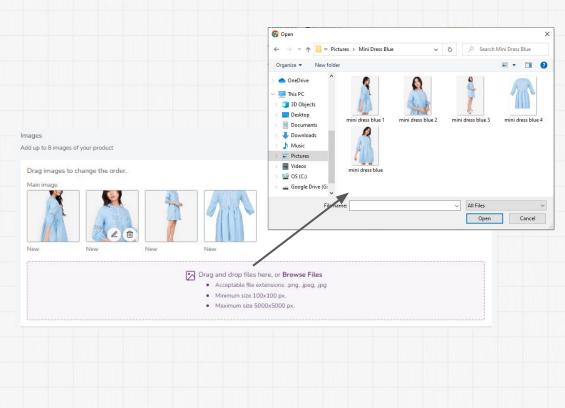
.

Drag and drop files here, or Browse file

- Acceptable file extensions: .png, .jpeg, .jpg
- Minimum size 100x100 px.
- Maximum size 5000x5000 px.

Product photos can be uploaded in square or portrait in jpeg format. For maximum results, upload product photos in portrait format with a size of 762 x 1100 px

- Upload product images in the following order: Front Side Back Close-up
- The Main (First) Image must face the front and show the entire product
- Visit The Seller Academy to view ZALORA Image Guidelines



After uploading your product images, you can rearrange them or click on the **'Edit'** icon to explore some simple editing options:

- Image Cropping
- Image Rotating

Must comply with **ZALORA guidelines** Front – Side – Back – Close-up



Cropping Images



- Image does not meet size requirements
- White spaces at the top and bottom
- The image size do not fit on ZALORA'S required guidelines

College can aligh an inner to norm in an out and

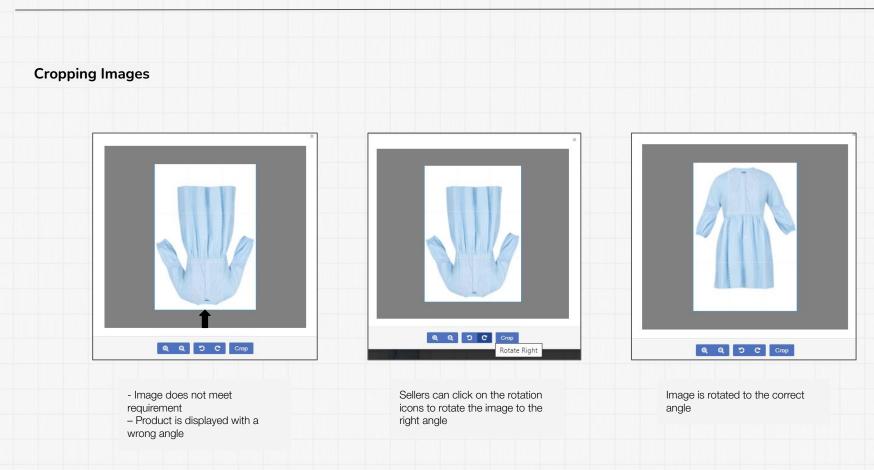
QQ Crop

- Sellers can click on icons to zoom in or out and rotate to fit image to required frame
- Image does not meet requirements
- Product displayed with a wrong angle
- Sellers can click on icons rotate image to the left and/or right





- Once the image fit on the PDV page frame then click "Crop"
- Image is cropped to correct size within ZALORA's required guidelines
- If the image correctly crop the standard size will reflect at the bottom of the frame



Step 4. Fill in your product details in the Additional Information > Main section.

Check this section if you want your product to be used as a GWP (Gift With Purchase) sample product.

In this section with the MAIN SKU of your product along with color information **1 color = 1 sku config**

Product Type (i.e. blouse, t-shirt, skirt, dress, jeans) Select **Sub Cat Type automatically** from the drop down provided

Write the color of your product that you want to display on the website.

Color family is useful for color **filter on Zalora website**. Select the color that matches your product color from the drop down provided.

Add New Product	Save and Copy Submit	Cont	tent Score 509
Additional Information	•	S	Basic Information Product Name & Brand
Main	Show less 🔺		Category
This Product is a Sample		S	Images
Use this only if the product is a sample in a Free Gift promotion.		0	Additional Information
SkuSupplierConfig*			Main
Zalora-Mini Dress-Blue MANDATORY, NON-EDITABLE - Style Code or supplier SKU. Different Sizes / Variatio SkuSupplierConfig. Max 18 characters/numbers. Example: TH/01-WHITE Sub Cat Type Dresses MANDATORY, NON-EDITABLE - Type of Product. Please refer to the Seller Academy on your selected Primary Category. Colour Blue	~	٥	No Group Selected Additional Product Data Description & Measurements Earth Edit (Sustainability) Pre-Loved Luxury Product Attributes Product Group Pricing & Sizes
Color that is displayed in the ZALORA website. This is the color shown on the product Example: Light Blue Color Family Blue Color for the color filter on the ZALORA website. Customer uses this to find the produ Example: Blue	tabel 🗸		

()

Sku Supplier Config – Seller SKU – Parent SKU

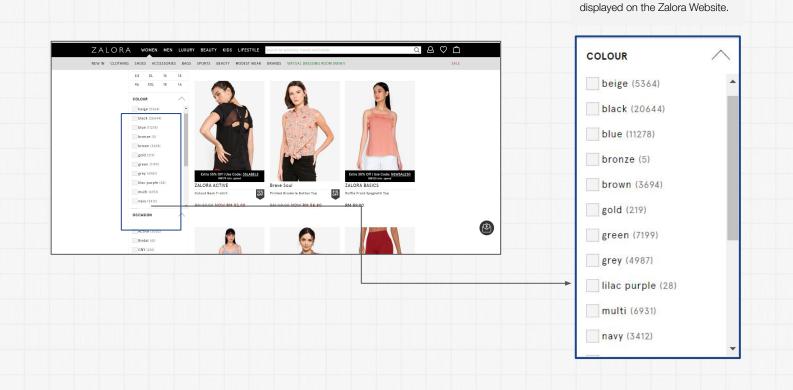
Example:

Product Name	SkuSupplierConfig	Parent SKU	Seller SKU
Black Top	ABC111-BLK	ABC111-BLK	ABC111-BLK-S
Black Top	ABC111-BLK	ABC111-BLK	ABC111-BLK-M
Black Top	ABC111-BLK	ABC111-BLK	ABC111-BLK-L
Red Top	ABC111-RED	ABC111-RED	ABC111-RED-S
Red Top	ABC111-RED	ABC111-RED	ABC111-RED-M
Red Top	ABC111-RED	ABC111-RED	ABC111-RED-L

Sku Supplier Config : Product Code + Color Seller SKU : Product Code + Color + Size Parent SKU : Product Code + Color (same as SkuSuppConfig)

Product Information > Color Filters

Color Family/Color Filter on Zalora website helps shoppers find the desired color products.



These are the Color Filters

Step 4. Fill in your product details in the Additional Information > **Main section**.

(required) The height of your product packaging in centimeters (cm). If your product is packed in a poly mailer or pouches, please fill in **0.1.**

(required) Length of your product packaging in centimeters (cm). If your product is packed in a poly mailer, please fill in **0.1**.

(required) Width of your product packaging in centimeters (cm). If your product is packed in a poly mailer, please fill in **0.1**.

(required) Weight of your product after packaging in Kilograms (Kg)

Add New Product	Save and Copy Submit	Content
Box Height (cm)		⊘ B
10	2/10	P
Box height in cm Example: 10, 20, 30		с
Box Length (cm)		🕑 Ir
20	2/10	① A
Box length in cm Example: 10, 20, 30		м
Box Width (cm)		Ν
30	2/10	A
Box width in cm Example: 10, 20, 30		D
Product Weight (Kg)		Ea
1	1/10	Pi
Product weight in kilogram (Kg) Example: 1, 2, 3		P

50% (i) Score asic Information roduct Name & Brand ategory nages Additional Information lain o Group Selected dditional Product Data escription & Measurements arth Edit (Sustainability) re-Loved Luxury Product ttributes roduct Group

lh7G41KBdD8)

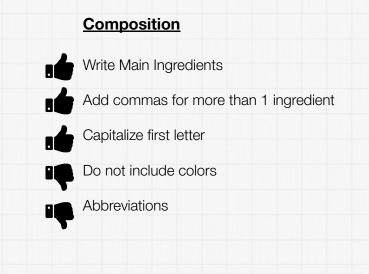
Step 5. Fill in your product details in the Additional			
Information > Additional Product Data section.	Add New Product	Save and Copy Submit	Content Score 15% (i)
	Additional Product Data	Show less 🔺	Basic Information
	Gender*		Product Name & Brand
Select the gender that suits your product through the drop down provided.	Female	~	Category
	MANDATORY, NON-EDITABLE - Gender of the product. Please refer to the Seller Act selected Sub Cat Type and Primary Category.	ademy for the list of correct Gender for the	🧭 Images
	Example: Female, Male		① Additional Information
(Optional) The material column can be filled with	Material		Main
the main material of the product (example: Cotton,	100% cotton		No Group Selected
Leather, Poly Cotton)	The Product fabric or material information. Displayed on ZALORA website Example: 100% cotton		Additional Product Data
	Tahun		Description & Measurements
(Optional) The year of the season that has been selected must be selected when the Season column	2024	~	Earth Edit (Sustainability)
is filled in	Year of the season. This is Mandatory when Season is indicated on product. Example: 2018		Pre-Loved Luxury Product Attributes
	Season		Product Group
(Optional) Season of the product. Must be selected when filling in the product year.	Spring-Summer	~	
	Season of the product. This is mandatory if Year is filled in. Choose one from Winter, S Autumn-Winter, Year Round	Summer, Spring, Autumn, Spring-Summer,	O Pricing & Sizes
(Optional) Enter the 11 digit video ID from your product's Youtube link (example:	Example: Summer Video Link (YouTube)		
https://www.youtube.com/watch?v=lh7G41KBdD8, input in the column only the last 11 digits,	lh7G41KBdD8		

To include an instructional video in product images in the website. YouTube video only, only input the video ID Example: Ih7G41KBdD8

Additional Product Details > Material

CATEGORY	FILLED SEC	TION	EXAMPLE
Clothing	Composition		Polyblend Cotton Blend
Accessories	Material		Metal Brass
Shoes	Upper Material Inner Material Sole Material		Textiles Synthetic

For man-made leather products, specify 'Synthetic Leather'. For genuine leather products, specify whether it is 'Cowhide', etc.





If you curate your products from suppliers, remember to ask them for the product composition/ingredients before filling in this information.

<u>Step 5.</u> Fill in your product details in the section Additional Information > Additional Product Data

(Required) Unit size for your product. The product size that will be selected must match the unit size system used.

Example: EU, UK, US, International

(Optional) Fill in the care instructions for your product (example: Machine washable, Hand washable)

(Optional) For women's products. If the product is intended for a certain body shape. Choose ONLY between Maternity Clothes, Mini Size or Plus Size. (example: Maternity, Petite, Plus Size)

dd New Product	Save and Copy Submit	Content Score 35
Size System		Basic Information
International	~	Product Name & Brand
Apparel Size system used by brand Sizes of the product must be within rang Example: EU, UK, US, International	ge of the chosen Apparel Size System Brand	Category
Perawatan		🧭 Images
Bisa Mesin Cuci	~	① Additional Information
Care for the Care filter on the ZALORA website. The customer uses this to fi Example: Tak perlu setrika, Dapat Dicuci dengan Mesin, Cuci Kering, etc. Range Filter	nd the product using color filters on the website	Main No Group Selected
Ukuran Besar	~	Additional Product Data
f product is made for certain range of body type Choose between Maternity Example: Maternity, Petite, Plus Size	, Petite atau Plus Size (women's clothing only)	Description & Measurement

<u>Step 6.</u> Fill in your product details in the Additional Information > **Description & Measurements** section.

A short description of your product

- 3-5 product selling points

- Mention the material, instructions for use (if any), product advantages.

- Can be in the form of bullet points or paragraphs

- Please only include information about the product

For sellers who have **beauty products**, make sure to include the following information in the product description:

- Product composition
- Benefits
- How to use
- BPOM No.
- Expiration date

For sellers who have electronic products and have a product guarantee from the seller's store, the seller can include information about the guarantee in the product description.

ld New Product			Save an	d Copy	Submit	Content Score	100% (
Description & Measurements Product Description				Show le	255 ▲	Basic Information Product Name 8	
© C [*] Normal text	~ В	I <u>∪</u> �.	0 V E		B	Category Cat	fa
- Solid tone mini bodycon dress - Halter neckline - Slim fit - Self tie fastening at the neck - Sleeveless - Polyblend						Main No Group Selec Additional Proc Description & M Earth Edit (Sust	duct Data easurements
typhenated unique selling points to descr roduct descriptions. Displayed on ZALOR		ZALORA guideline, p	rovide at least 3 uni	que selling po	ints /	Pre-Loved Luxu Attributes	ry Product

Short Description

Description consist of short sentences in points format that highlights the features/details/unique selling point of the product House rules for Description:

- Descriptions are written in points format.
- Starts with a hyphen '- ' following a space then the context.
- Only heel height are to be stated in the Description instead of Measurement

Example:



- T-shirt with a checked print pocket
- Crew neckline
- Relaxed fit
- Slip-on style
- Short sleeves
- One chest pocket
- Cotton
- Does not come with a warranty card



- Nylon
- Top grab handle (L x W)cm: 21.5 x 2
- Adjustable shoulder strap (L x W)cm: 89-102 x 1-3.3
- Main compartment with drawstring and magnet button fastening
- 1 Inner pocket
- 1 Inner zip pocket
- 1 Front zip pocket
- 2 Side pockets with zip fastening
- Lined interior
- SIZE (L x H x W)cm: 21 x 32 x 12
- WEIGHT (g): 720



- Block heel sandals with oversized studs
- Calfskin leather upper
- Goatskin leather insole
- Calfskin leather outsole
- Heel height: 9cm
- Pin buckle fastening
- Does not come with a warranty card

Example of Product Description - Luxury



MATERIAL:

- Case Material: Stainless Steel
- Strap Material: Leather
- Watch Glass: Sapphire

Glass SIZE:42 mm

PRODUCT DETAILS:

- Watch Label: Swiss made
- Gender:Men's
- Case Material:18k Rose Gold and Stainless Steel
- Case Shape:Dodecagonal
- Dial Color: Charcoal Grey
- Movement: Automatic
- Engine:Corum Caliber CO 395, 4Hz, 28,800 vibrations per hour
- Power Reserve:42-hour power reserve
- Number of Jewels:27 Jewels
- Crystal Material:Sapphire Anti-reflective
- Case Diameter:42.0 mm
- Case Thickness:9.5 mm
- Bezel Material:18k rose gold
- Bezel Function: Fixed
- Water Resistance:50m / 165ft
- Crown Material:18k Rose Gold, Screw-down
- Calendar: Automatic Date at the 3 o'clock position
- Strap Material:Brown crocodile strap with beige stitching
- Clasp Material: Triple Folding Clasp

PACKAGING DETAILS:

1*Watch, 1*Watch Box, 1*Warranty Card, 1*Care Book

WARRANTY:

2 Years Warranty

RETURN/EXCHANGE:

Only within 7 days. Returns must be unworn, unwashed, undamaged, unused, with the store tag attached. Returns will only be accepted if the product is returned in its original condition with all provided boxes / dust bags. Exchanges are subjected to stock availability.



- Medusa Biggie necklace
- Made in Italy

Highlights

- gold-tone
- metal
- gold-tone hardware
- curb chain
- Medusa plaque detail
- lobster claw fastening

Composition

Metal

Product measurements

- Width:0.7 Cm
- Length When Open:70 Cm
- Pendant Length:6.4 Cm
- Pendant Width:4.9 Cm

Example of Product Description - Beauty



- Marine floral fragrance
- Fragrance Top Notes: Salt
- Fragrance Heart Notes: Meringue
- Fragrance Base Notes: Lily
- Olfactive Family: Floral
- Long-lasting fragrance
- Elegant packaging
- Eau de Parfum 100 ml



- A comforting, soft second skin like powder foundation
 Performs like a fluid foundation that leaves a natural
- satin finish
- Offers flexible buildable coverage while its texture remains light-as-air
- Infused with the brand's potent miracle Broth™ compound to soothe & revitalize skin
- Enriched with transformative sea ferments, antioxidants & SPF 30 $\,$
- Helps plump, soften & protect skin against environmental aggressors
- Skin remains flawless and non-caking throughout the day
- Available in a range of shades for matching



- Weight: 935g
- Cable Length: 2.72m
- Wattage: 1,600W
- Height: 60mm
- Length: 330mm
- Width: 41mm
- Negative lons: Negative ions help reduce static
- Air Flow: 11.9 l/s
- Power/Heat Setting:
- 2 modes with 3 heat, 3 speed
- Intelligent heat control regulates airflow temperature 30 times a second
- Voltage: 220V 240V
- Two Styling Modes: Wet to dry and Dry mode
- High-definition LCD color display for live info
- Senses when hair is between the machine's arms and controls the airflow automatically
- Sliding lock feature to lock and unlock the arms of the machine
- Auto pause after three seconds of inactivity

Step 6. Fill in your product details in the Additional Information > Description & Measurements section. Add New Product 100% (i) Save and Copy Submit Content Score Care Label Ø Basic Information Product Name & Brand 5 Normal text BIUAC <> 区 回 品 C \sim Fill this section with care instructions for your Category = = = product. Customize it according to your product Images type. - Machine wash / hand wash / dry-clean Additional Information - Washing temperature (hot / warm / cold) Example: - Washing machine programme (delicate / permanent press / normal cycle) - machine washable Main - do not bleach No Group Selected - do not dry clean Additional Product Data Description & Measurements Enter information about the care of the product, provided by the manufacturer. As per ZALORA guideline. Displayed on ZALORA website Earth Edit (Sustainability) Example: Wash separately in mild detergent Do not soak Do not bleach Do not tumble dry Flat dry Cool iron on reverse Pre-Loved Luxury Product Attributes Measurements Product Group 5 C Normal text V BIUACVB 88 O Pricing & Sizes = = = Ukuran Produk (Required for Fashion category) Fill in the size guide for your product. S = Bust 71-96 cm Waist 60-82 cm Hips 74-98 cm Length 78 cm M = Bust 75-100 cm Waist 62-86 cm Hips 77-102 cm Length 80 cm L = Bust 78-104 cm Waist 67-92 cm Hips 78-104 cm Length 82 cm

Additional Product Details > Size Details (Clothing)



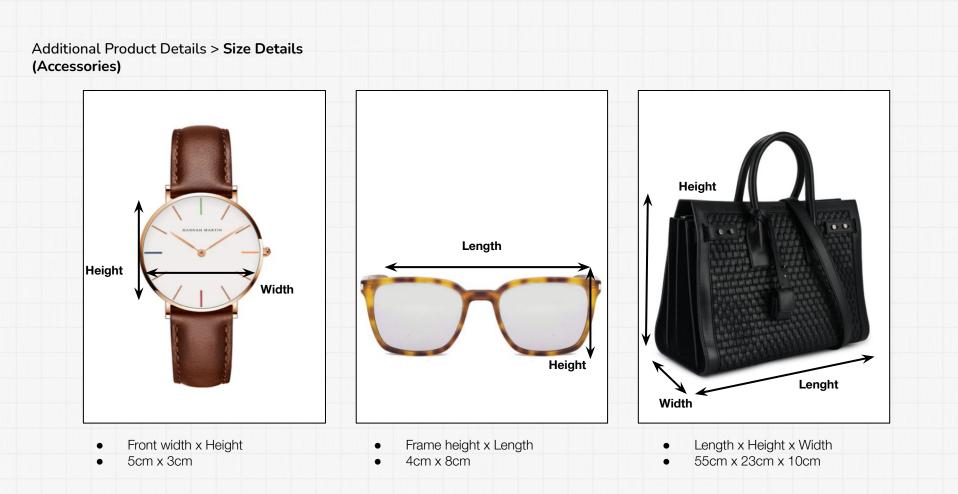
Tops/Dresses Chest x Length (Required) Additional measurements are recommended

Example: Chest x Length x Waist Size S: 91cmx82cmx94cm Size M: 94cm x 84cm x 98cm Size L: 98cmx86cmx102cm

Subordinate

Waist x Length (Required) Additional measurements are recommended

Example: Waist circumference x Length x Hips Size S: 66cm x 75cm x 98cm Size M: 70cmx76cmx100cm Size L: 74cmx77cmx102cm



<u>Step 6.</u> Fill in your product details in the Additional Information > **Description & Measurements** section.

(optional) Fill in the clothing size worn by the model in your product image

(optional) Fill in the model's body size information if your product uses an image with a model. Especially for clothing products. Example: Height 160 cm, chest circumference 70 cm, waist circumference 61 cm, etc.

dd New Product	Save and Copy Submit	Cont	tent Score 100% (i)
Size of model's garment		0	Basic Information
UK 8	4/255		Product Name & Brand
Size of the garment the model is wearing Displayed on ZALORA website			Product Name & Brand
Example: UK 8			Category
Model's Body Measurements		S	Images
Height: 178cm, Fits UK6	23/255	S	Additional Information
Model's body measurements relevant to the product Displayed on ZALORA Example: Height: 178cm, Fits UK6	website		Main

certification documents, etc.)

Step 7. (Optional) Fill in your product details in the Additional Information > Earth Edit (Sustainability) section. Add New Product Save and Copy Submit Content Score 100% (i) G Basic Information If your product is made from Earth Edit (Sustainability) Show less environmentally friendly materials, you can Product Name & Brand add the Earth Edit tag to your product. Earth Edit Tag Category Sustainable Materials \sim Images Select one from the dropdown below Additional Information Earth Edit Criteria Open the drop down earth edit tag. You can adjust the options to your product. Main Sustainable Materials - More than 50% of linen V Select one from the dropdown below No Group Selected Link to Proof Additional Product Data From the Earth Edit tag options, you can describe in more detail the criteria for Description & Measurements your product's Earth Edit tag. Please provide the supporting link as a proof to your sustainability claim (a link to product page, third party certification website, Earth Edit (Sustainability) certification documents, etc.) Home > Wanita > Pakaian > Dress > Mini Dress > Party Dress Provide supporting links as proof of your claims (links to product pages, C third-party certification websites,

Earth Edit logo display on Zalora website

200

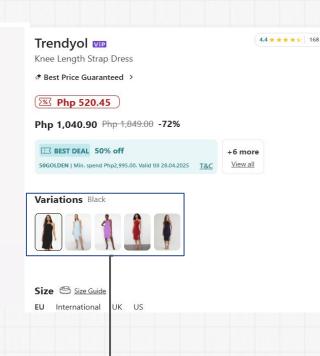
he Additional Information > Pre-Loved Lu Product Attributes section.	ixury		
your product is included in the re-Loved luxury product category, you nust add a condition tag to your product.	Add New Product	Save and Copy Submit	Content Score 100% (a
	Pre-Loved Luxury Product Attributes Condition (Only for Pre-Loved Items)	Show less 🔺	 Basic Information Product Name & Brand Category
Open the Condition tag drop down.	Please select	^	G Images
You can customize the options to suit the condition of your pre-loved	Please select		Ø Additional Information
product.	Brand New		Main
	Fair	•	No Group Selected
	Good		Additional Product Data
	Very Good		Description & Measurements

Product Grouping

Grouping different color variations of the same product design is one point that can help increase sales because customers can:

- Choose from a larger variety
- there is a higher probability of purchase by customers
- Find alternatives easily
- customers can purchase other available colors if their first choice is out of stock





Other **variations** are displayed under the product if you use the grouping feature.



<u>Step 6.</u> (Optional) Fill in your product details in the Additional Information > **Product Group** section.

In the Group column, enter the group name with the product name that has similarities (1 parent sku).

If you have chosen a group name, products that have the same group name will automatically appear in your product group list.

Add New	Product		Save and Copy	Submit	Content Score 100% (i
Product Group Add a group to y				•	Basic Information Product Name & Brand
Groups					Category
Q Filter b	by group				🧭 Images
You must choose	a valid brand in order to group your pr	oduct.			Ø Additional Information
					Main
	lress selected vill be added to this group				No Group Selected
Image	Name	sku ≑		-	Additional Product Data
				- 1.1	Description & Measurements
	Mini Dress Black	RMQM-BLACK			Earth Edit (Sustainability)
				- 11	Pre-Loved Luxury Product Attributes
	Mini Dress Blue	RMQM-BLUE			

Step 9. Fill in your product details in the Additional Information > Pricing & Sizes section. Add New Product Content Score 100% (i) Save and Copy Submit Pricing & Sizes Basic Information . Set baseline and sales price to your product Product Name & Brand ParentSku (!) Category Fill this section with your product's Zalora-Mini Dress-Blue Parent SKU. ⊘ Images To group variations (e.g. different sizes) of a product together fill this field with the SellerSKU of the first product. Example: THJ01 G Additional Information Main No Group Selected Size* Additional Product Data Q S × M × L × XL × Please search and select size + Add Size X Description & Measurements XXS Earth Edit (Sustainability) S < > 袋 Pre-Loved Luxury Product XS - Find the right size by opening the Attributes XXL available drop down Product Group 🖌 XL - Don't forget to click Add Size so that I Pricing & Sizes the seller can fill in the details of each L size M XXXL One size

XXXS

-

<u>Step 9.</u> Fill in your product details in the section Additional Information > Pricing & Sizes

Seller SKU: Product SKU With per-size information. Each Seller SKU must be unique for each color variation 1 color = 1 SKU 5 colors = 5 SKUs

Stock: Make sure you have enough stock to sell on Zalora

Price: Fill in the price of your product.

Make sure the price for each size is the same price

Discount price, discount start date, discount end date: fill this section with the discount price, start and end date of the discount price period updated on the logo

<u>Status:</u> you can set your product status per size (active/inactive)

Add I	New Produc	t					Save and	d Copy	Submit	Content Score 1
Parent	tSku (!)									Ø Basic Information
Zalo	ora-Mini Dress-Bl	ue								Product Name & Brand
		nt sizes) of a product together fill t	his field with the Sell	erSKU of the first product.						Category
Exampl	le: THJ01									🕝 Images
										Ø Additional Information
Size*										Main
Q	Please search an	d select size						+ Add	Size	
										No Group Selected
										No Group Selected Additional Product Data
Q	Search by Size, S						1-4 of 4	< >	¢	
۹			Stock*	Price*	Sale Price		1-4 of 4	< >	\$	Additional Product Data
	Search by Size, S	KU, Status								Additional Product Data Description & Measureme
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If the uploaded image is appropriate, click **Submit.** After that, your product has been successfully uploaded.

Add New Product		Save and Copy
Content Score 85%		
Categories Selection		
Add primary and additional categori	es for your product	
Primary Category*		
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Recommended Browse Nodes	S	
+ Add Browse nodes		
	be assigned to. Please consult the Browse Tree Guide for more inform	
that you categorize your product of	correctly; if you don't provide a node, or if you provide an incorrect node	a, customers may not be able to find your product easily

Products > All Products If your product has been successfully uploaded, it will appear on the main page. All Products Please wait up to 2-3 business days for your product's Quality Control process approval If your product has been approved, then the icon 🛆 will turn into 🔍 Product status is active Seller status is active Products Add New Import Export A Quality Control pending Brand status is active Q Search by Products, SKU, Status Images uploaded 1-20 of 605 6 Product has active categories Brand is approved SKU Sale Price Image Name Created · Updated Price Stock Visibility Product is authorized Not yet uploaded to shop Minidress - Soft ZID123Minidress -6/7/2023 Rp 200.000,00 0 6/7/2023 *** Soft Blue Blue Not yet uploaded to shop

ZALORA

Bulk Product Upload



Download Templates	Template Filling	Import Template	Image
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1 Select the Products me Then, click Import > Do	enu > All Products wnload Template > Product o	creation by Category	Select Import Mode*
Q. Search		Zalora Test ID	Please select
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Q Search by Products, SKU, Status		1-20 of 605 < > 🔅	Import
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			Product creation by category
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			- Clothing	4	ProductCreationTemplate-2023-
		4	- Electronics	<u>ب</u>	07-06T04:15:51.953Z

Fields below are mandatory

NA	andatory & Non-editable Fields		Mandatory & Edita	bla Fialda	100% Content Score	×
IVI	dildatory & Nori-editable Fields		Multudiory & Euriu	DIE FIEIUS	Title characters	20 🔗
•	Sub Cat Type Brand Gender Size System (for reference please refer to <u>this</u>	•	Name (Product Name) SKU Supplier Config Seller SKU Price	 Color ColorFamily Price Variation (Size) 	between 5 and 150 Description Words more or equal than 5 Attribute Sub Cat Type is attribute filled	17 🔗 Yes 🏈
•	<u>table</u> for "allowed" size system + size combination)	•	Product Description Packaging size and weight	MaterialDescription	Attribute sizesystembrand is attribute filled	Yes 🏈
•	Size	•	Browse Nodes	CareLabelMeasurements	Attribute description is attribute filled	Yes 🔗
•	Shipment Type				Attribute color is attribute filled	Yes 🧭

Mandatory & Non-editable Fields should be final

Please make sure that information that we feed into Seller Centre when it comes to mandatory & non-editable fields is correct and final. Updates to these fields are not possible and SKUs with missing information on these fields will be rejected. If amendment is required, please proceed to delete and recreate the SKU.

Maintain information aligned

All mandatory fields need to be the same across all ventures where the product will be created (e.g. same in Seller Centre HK, TW, SG, etc.)

Note: PrimaryCategory-(is not editable when ZALOORA skus has been generated

Download Templates

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Image

After the template is downloaded, fill in the information about your product in the template on the 'Upload Template' sheet.

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1 sku = 1 Sku Config	your product sku		brand	to your product

Template Filling **Download Templates** Import Template Image After the template is downloaded, fill in the information about your product in the template on the 'Upload Template' sheet. Main color of the product. Primary Category of the product. Sub Category of the product. Additional categories that could apply to the product. Name of the product. Input must be the same as the dropdown options Please refer to the Seller Academy for the list of Please refer to [Categories] tab for the options Will display on ZALORA website. For ZALORA website filter. available. matching Gender and Sub Cat Type. available Options available = Beige, Black, Blue, Brown, Gold, Input must be the same as the dropdown options If more than 1, use "," as separator. Mandatory Green, Grey, Multi, N/A, Navy, Orange, Pink, Purple, available. Max of 4 browse nodes. Editable Red, Silver, White, Yellow Mandatory Non-editable e.g. Floral Off Shoulder Dress If more than 1, use "," as separator. e.g. "242" Mandatory Non-mandatory Non-editable Editable * As best practices: Non-mandatory * As best practice, select Primary Category with 3-level. e.g. Dresses - Max 40 characters with spacing Editable e.g. 243 e.g input "242" (Clothing / Women's Clothing / Dresses) - No upper caps/abbreviations/brand e.g. Pink, Purple as Primary Category and "243" (Clothing / Women's name/color/measurements/punctuation marks or any Clothing / Dresses / Party Dresses) as browse nodes other special characters except for hyphen (-) or obligue * Return Policy is dependent on Primary Category. (/)Hence, please select the correct Primary Category. - Add descriptive words to help SEO Othe PrimaryCategory SubCatType BrowseNodes ColorFamily Name 242 Dresses 243 Floral Off Shoulder Dress Pink, Purple Select your product's main (Optional) If you want to put the product in Click to open the drop-down list to Select the sub-category (product type) Your product name category in the "Categories" select the color filter of your product that suits your product. See the two categories, enter the category code Sheet instructions in the "Options" sheet that refers to the "Categories" sheet

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Import Template

Image

After the template is downloaded, fill in the information about your product in the template on the 'Upload Template' sheet.

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	ntifier for the collections the product belongs to. ut must be the same as the dropdown options ailable. Indatory when Year is inputted. table . Spring-Summer	Composition of the product. For all categories except Glasses & Shoes. Will display on ZALORA website. Non-mandatory Editable e.g. 100% Cotton * As best practices: - Percentage (%) of material (highly encouraged) - Ensure calculation equals to 100% - Organize composition in descending order - No upper caps/abbreviations/color/descriptive words/lace/lining	Composition of the product. Please refer to [Options] tab - "MaterialComposition" for the options available. If more than 1, use "," as separator. Non-mandatory Editable e.g. Cotton	For Apparels and Accessories category only. For ZALORA website filter. Input must be the same as the dropdown options available. Non-mandatory Editable e.g. Maternity	For Accessories category only. For Fine Jewellery sellers only. Please refer to [Options] tab - "DiamondPave" for th options available. If more than 1, use "," as separator. Non-mandatory Editable e.g. Yes
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For Fine Jewellery sellers only.	The shape of precious stone.	Color of the frame. For Glasses category only.	Shape of the frame.	Color of the lens.

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	For Beauty category only. Please refer to [Options] tab - "SkinType" for the options available. If more than 1, use "," as separator. Mandatory when PrimaryCategory = Skin Care Editable e.g. Combination, Sensitive		For Beauty category only. Please refer to [Options] tab - "FragranceFamily" for the options available. If more than 1, use "," as separator. Mandatory when SubCatType = Fragrances, Men Fragrances, Women Fragrances Editable e.g. Floral, Fruity	For Beauty category only. Please refer to [Options] tab - "HairType" for the options available. If more than 1, use "," as separator. Non-mandatory Editable e.g. Curly, Wavy
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Download Templates	Template Filling	Import Template	Image		
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Howto		* As best practices: - At least 3 unique selling points/descriptions - Add a dash symbol "-" in front of every points - Add a line break "chrs" at the end of the point for a spacing in sentence - For Beauty category input expiry date to be customers Description	e.g. Machine wash gentle * As best practices: - Max 255 characters - Add a dash symbol "_" in front of every points - Add a line break " >" at the end of the point for a spacing in sentence		
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Download Templates	Template Filling	Import Template	Image	
After the template is downloa	ded, fill in the information about your pr	oduct in the template on the 'Upload	Template' sheet.	
of the garment the model is wearing ayed on ZALORA website	Model's body measurements relevant to the product. Will display on ZALORA website. Non-mandatory	Product attributes that present ethical or environmental benefits. Once ZALORA has verified the product meets our sustainability criteria, it will be tagged under ZALORA's	Once ZALORA has verified the product meets our sustainability criteria, it will be tagged under ZALORA's	sustainability claim (a link to the product page, thir party certification website, certification documents
	Editable e.g. Model wears a size S and is 5'8" tall	Earth Edit range. Input must be the same as the dropdown options available.		Non-mandatory Editable
		Non-mandatory Editable e.g. Organic Materials	Non-mandatory Editable e.g. Organic Materials - Organic Cotton	
Modeiswearing	Modelbodymeasurement		EarthEditCriteria	EarthEditProof
	Model wears a size S and is 5'8" tall	Organic Materials	Organic Materials - Organic Cotton	
Size of the garment the model is wearing	Model's body measurements relevant to the product.	Product attributes that present ethical or environmental benefits.	Product attributes that present ethical or environmental benefits.	Please provide the supporting link a proof of your sustainability claim

Download Temp	lates	Templat	e Filling	Impo	ort Template	Ima	ge	
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or Beauty category only.	For Beauty category only.	For Beauty category only.	For Beauty category only.	For Beauty category only.	For Beauty category only.	For the Accessories category only.	For the Accessories category only.	For the Accessories category only.
on- andatory ditable	Non- mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable
Occasion	Care	HairConcerns	HairCondition	LipsFormula	Eyes	BrandCollection	AccessoriesCollection	TechnicalFeatures
		For Beauty categ					For Accessories category only. Non-mandatory	
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ownload Templates	Template Filling	Import Template	Image	
fter the template is download	ed, fill in the information about you	r product in the template on the 'Upload	Template' sheet.	
log type for sku to filter in shop	Name of the model	Please select status of FDA license or BPS certification: (1) Existing (2) Under Renewal (3) With exemption	For luxury products only.	For luxury sellers only. Input 1 for Yes, 0 for No.
			Input must be the same as the dropdown options available.	Non-mandatory
			Non-mandatory Editable	Editable e.g. 0
			e.g. Lux Outlet	* Please input 1 if you are the official seller of the
			* If not selected, the product will not show up in ZALORA's luxury segment.	luxury brand and have been advised to do so.
Catalogtype	Model	HasLicense	Luxury	OfficialStore
Dutlet			Lux Outlet	0
+		↓ I	÷.	+
atalog type for sku to filter	Name of the Model	Please select status of FDA license	For luxury products only.	For luxury products only.

Download Templates	Template Filling	Import Template	Image		
After the template is downloade	ed, fill in the information about your pro	oduct in the template on the 'Upload	Template' sheet.		
ition of the pre-loved item.	Size of the product.	Size system used for the product.	Age group of the product.	Tick this option if you would like to include the produ	
xury products only. e-loved products only. must be the same as the dropdown options	Please refer to the [Mapped Attributes] tab for the list of matching Sub Cat Type, Size System Brand, and Size. Please refer to the [Mapped Attributes] tab for the list of matching Sub Cat Type, and Size System Brand.		For KIDS only. For ZALORA website filter. Please refer to [Options] tab - "AgeGroup" for the	in the Editor's Pick section of your store front Values:	
nandatory	Mandatory Non-editable e.g. S, M, L, 6, 8, 10	Mandatory Non-editable e.g. International, UK, US, etc.	options available. If more than 1, use "," as separator.	 If you wish to include the sku to the Editor's pick section If you wish to remove the sku from the Editor's pick 	
ble /ery Good			Mandatory when Gender = Boys, Girls, Unisex-kids Editable e.g. (0-2 yrs) - Baby, (3-7 yrs) - Kids, (8-12 yrs) - Junior	section	
Condition	Variation	Sizesystembrand	AgeGroup	PickedByEditor	
Good		International	(0-2 yrs) - Baby, (3-7 yrs) - Kids, (8-12 yrs) - Junior		
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Condition of the pre-loved items	Size of the product	Size system used for the product	Age group of the product	If you wish to include the SKU to the Editor's Pick	

wnload Templates	Template Filling	Import Template In	nage
ter the template is downloaded, fil	l in the information about your product in th	he template on the 'Upload Template' sheet.	
ht of the packaging in cm.	Length of the packaging in cm.	Width of the packaging in cm.	Estimated package weight in kg.
mandatory	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable
50	e.g. 50	e.g. 50	e.g. 50
BoxHeightSimple	BoxLengthSimp	le BoxWidthSimpl	e WeightSimple
	50	50	50
+	+	₩idth of the packaging in cm	+

Download Template	es	Template Fil	ling	Import	Template	Ima	age	
After the templat	e is downloaded,	fill in the information	on about your pro	duct in the templa	te on the 'Upload	Template' sheet.		
0	0	Additional image of the product.	Additional image of the product.	Reference ID on a product level. Style code printed on product hang tag.				
		are product	the producti			the product		This field will group different colors of the
	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	Non-mandatory Editable	same style on ZALORA website.
**	**	**	**				***	Non-mandatory
	* Requires at least 1 image to be live	* Requires at least 1 image to be live	* Requires at least 1 image to be live	* Requires at least 1 image to be live	* Requires at least 1 image to be live	. * Requires at least 1 image to be live	* Requires at least 1 image to be live	e.g. THJ01
MainImage	Image2	Image3	Image4	Image5	Image6	Image7	Image8	ProductGroup
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Main image of the product.			Additio	nal image of the produc	ot.			Reference ID on a product level.
product.								Style code printed on product hang tag.

D	ownload Templates	Template Filling		Import Template Image
1	Select Tab Products > click Import Then select Create N			2 After the template is uploaded, click Import then wait until the file is successfully uploaded.
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In	nport Product		×	Import Product ×
Se	ect Import Mode*			Select Import Mode*
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	Create New Products Update Products			ProductCreationTemplate-Product Upload.csv
	Update Products Stock Update Products Images Remove Products			Import
	ownload Template		•	Download Template 👻

Products > All Products If your product has been successfully uploaded, it will appear on the main page. All Products Please wait up to 2-3 business days for your product's Quality Control process approval If your product has been approved, then the icon 🛛 🔼 will turn into 🔍 Product status is active Seller status is active Products Add New Import Export A Quality Control pending Brand status is active Q Search by Products, SKU, Status Images uploaded 1-20 of 605 6 Product has active categories Brand is approved SKU Image Name Created · Updated Price Sale Price Stock Visibility Product is authorized Not yet uploaded to shop Minidress - Soft ZID123Minidress -6/7/2023 Rp 200.000,00 0 6/7/2023 *** Soft Blue Blue Not yet uploaded to shop

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