

Rate Card for Seller Chargeback Model										Return Fee										[DBZ&DBS] Returns (ABS=1)										
Returns Rate Card (LCV)	*Charges are at item level and are indicative only (the rates below are assuming the first mile return has an ABS of 1; the higher the returns ABS, the lower the returns cost), applicable to all categories.										*Returns rate here refers to the total cost associated with shipping an item from the customer back to the seller, including WH processing costs.										*Returns rate here refers to the total cost associated with shipping an item from the customer back to the seller, including WH processing costs.									
	e.g. [hk-sg] implies an item returned from the [sg] customer back to the [hk] seller.																													
	Seller Origin	MY Origin Seller									SG Origin Seller					HK Origin Seller					PH Origin Seller									
Currency	MYR	MYR	MYR	SGD	HKD	PHP	MYR	MYR	SGD	HKD	PHP	MYR	MYR	SGD	HKD	PHP	MYR	MYR	SGD	HKD	PHP	PH								
Weight (kg)	wm - wm	wm - em	wm - bn	wm - sg	wm - hk	wm - ph	sg - wm	sg - em	sg - sg	sg - hk	(air) sg - ph	hk - wm	hk - em	hk - sg	hk - hk	hk - ph	ph - wm	ph - em	ph - sg	ph - hk	ph - ph	ph - ph								
0.5	8.62	15.70	21.64	5.86	24.77	104.75	8.31	15.39	4.58	42.68	380.18	10.53	17.60	8.98	25.33	104.13	10.53	17.60	8.98	25.33	104.13	81.14								
1.0	10.10	17.18	23.50	7.50	26.45	139.23	9.48	16.56	4.93	62.25	690.09	13.91	20.99	13.73	27.56	138.01	13.91	20.99	13.73	27.56	138.01	92.02								
1.5	11.58	23.95	48.04	9.14	28.12	173.70	10.65	23.02	5.29	81.83	999.99	17.29	29.66	18.49	29.80	171.86	17.29	29.66	18.49	29.80	171.86	102.88								
2.0	13.06	27.99	63.45	10.78	29.80	206.31	11.81	26.75	5.65	101.41	1,308.03	20.67	35.60	23.25	32.03	203.86	20.67	35.60	23.25	32.03	203.86	111.89								
2.5	15.24	36.00	78.92	12.42	31.47	246.14	13.69	34.44	6.01	120.99	1,623.29	24.76	45.52	28.01	34.26	243.08	24.76	45.52	28.01	34.26	243.08	128.12								
3.0	16.72	40.04	94.30	14.06	33.15	286.32	14.85	38.17	6.37	140.56	1,938.90	28.14	51.46	32.77	36.49	282.64	28.14	51.46	32.77	36.49	282.64	144.70								
3.5	18.89	48.06	109.70	15.70	34.82	326.25	16.71	45.88	6.72	160.14	2,254.26	32.22	61.39	37.53	38.73	321.96	32.22	61.39	37.53	38.73	321.96	161.01								
4.0	20.37	52.10	125.42	17.34	36.50	366.75	17.88	48.61	7.08	179.72	2,570.19	35.60	67.33	42.29	40.96	361.84	35.60	67.33	42.29	40.96	361.84	177.91								
4.5	22.56	60.12	140.64	19.11	38.17	406.32	19.75	57.32	7.58	199.30	2,885.19	39.69	77.25	47.18	43.19	400.80	39.69	77.25	47.18	43.19	400.80	193.88								
5.0	24.03	64.16	156.16	20.75	39.85	446.50	20.92	61.04	7.93	218.87	3,200.80	43.07	83.19	51.94	45.42	440.37	43.07	83.19	51.94	45.42	440.37	210.46								
5.5	26.22	72.18	171.86	23.47	46.77	486.68	22.79	68.75	9.36	243.70	3,516.41	47.15	93.11	57.77	52.91	479.94	47.15	93.11	57.77	52.91	479.94	227.03								
6.0	27.70	76.22	187.10	25.11	53.70	526.25	23.96	72.48	9.72	268.53	3,831.41	50.54	99.06	62.53	60.39	518.89	50.54	99.06	62.53	60.39	518.89	242.99								
6.5	29.88	84.24	202.85	26.75	60.62	566.75	25.83	80.19	10.08	293.35	4,147.34	54.62	108.98	67.29	67.87	558.78	54.62	108.98	67.29	67.87	558.78	259.89								
7.0	31.36	88.27	217.88	28.39	67.55	606.67	27.00	83.91	10.44	318.18	4,462.69	58.01	114.92	72.04	75.35	598.09	58.01	114.92	72.04	75.35	598.09	276.21								
7.5	33.53	96.29	233.28	30.03	74.47	646.86	28.86	91.62	10.80	343.01	4,778.31	62.08	124.84	76.80	82.84	637.66	62.08	124.84	76.80	82.84	637.66	292.79								
8.0	35.01	100.33	249.03	31.67	81.40	686.68	30.03	95.35	11.15	367.84	5,093.56	65.46	130.78	81.56	90.32	676.88	65.46	130.78	81.56	90.32	676.88	309.01								
8.5	37.19	108.35	264.51	33.31	88.32	726.61	31.90	103.06	11.51	392.66	5,408.92	69.55	140.71	86.32	97.80	716.19	69.55	140.71	86.32	97.80	716.19	325.33								
9.0	38.67	112.38	280.26	35.05	95.28	767.11	33.87	109.68	11.87	417.48	5,724.85	72.93	150.64	91.08	105.28	756.08	72.93	150.64	91.08	105.28	756.08	341.81								
9.5	40.85	120.40	295.63	36.59	102.17	806.68	34.94	114.49	12.23	442.32	6,039.85	77.02	156.57	95.84	112.76	795.03	77.02	156.57	95.84	112.76	795.03	358.19								
10.0	42.33	124.44	311.17	38.23	109.10	846.86	36.11	118.22	12.59	467.15	6,355.46	80.40	162.51	100.60	120.25	834.60	80.40	162.51	100.60	120.25	834.60	374.77								
10.5	44.52	97.43	326.78	41.40	116.02	887.04	37.98	90.89	14.48	491.97	6,671.07	84.49	173.40	106.89	127.73	874.17	84.49	173.40	106.89	127.73	874.17	391.35								
11.0	46.00	101.46	341.91	43.04	122.94	926.97	39.15	94.61	14.83	516.80	6,986.43	87.87	143.33	111.65	135.21	913.48	87.87	143.33	111.65	135.21	913.48	407.67								
11.5	48.17	106.35	357.35	46.32	129.87	967.11	41.31	98.19	15.19	541.63	7,302.00	91.94	150.12	115.41	146.69	953.22	91.94	150.12	115.41	146.69	953.22	423.91								
12.0	49.65	110.39	373.10	46.32	136.79	1,007.04	42.18	102.92	15.55	566.45	7,617.36	95.33	156.07	121.16	150.18	992.33	95.33	156.07	121.16	150.18	992.33	440.53								
12.5	51.83	115.28	388.23	47.96	143.72	1,047.22	44.05	107.50	15.91	591.28	7,932.97	99.41	162.86	125.92	157.66	1,033.90	99.41	162.86	125.92	157.66	1,033.90	457.11								
13.0	53.31	119.32	403.70	49.60	150.64	1,087.04	45.22	111.23	16.27	616.11	8,248.22	102.80	168.81	130.68	165.14	1,071.11	102.80	168.81	130.68	165.14	1,071.11	473.33								
13.5	55.49	124.21	419.38	51.24	157.57	1,126.97	47.09	115.81	16.62	640.94	8,563.58	106.88	175.60	135.44	172.62	1,110.42	106.88	175.60	135.44	172.62	1,110.42	489.65								
14.0	56.97	128.26	434.41	52.88	164.49	1,167.47	48.26	119.54	16.98	665.76	8,879.51	110.26	181.55	140.20	180.11	1,150.33	110.26	181.55	140.20	180.11	1,150.33	505.84								
14.5	59.14	133.14	449.71	54.52	171.42	1,207.39	50.12	124.11	17.34	690.59	9,194.86	114.34	188.33	144.96	187.59	1,189.62	114.34	188.33	144.96	187.59	1,189.62	522.86								
15.0	60.62	137.18	465.22	56.16	178.34	1,247.22	51.28	127.84	17.70	715.42	9,510.12	117.72	194.28	149.72	195.07	1,228.83	117.72	194.28	149.72	195.07	1,228.83	539.09								
15.5	62.80	142.07	481.04	57.80	185.27	1,287.40	53.16	132.42	18.06	740.24	9,825.73	121.81	201.07	154.47	202.55	1,268.40	121.81	201.07	154.47	202.55	1,268.40	555.67								
16.0	64.28	146.11	497.03	59.44	192.19	1,327.33	54.32	136.15	18.42	765.07	10,141.09	125.19	207.02	159.23	210.04	1,307.71	125.19	207.02	159.23	210.04	1,307.71	571.98								
16.5	66.47	151.00	512.27	61.08	199.12	1,367.83	56.20	140.79	18.77	789.90	10,457.02	129.28	213.81	163.99	217.52	1,347.60	129.28	213.81	163.99	217.52	1,347.60	588.88								
17.0	67.95	155.04	527.70	62.72	206.04	1,407.40	57.36	144.46	19.13	814.73	10,772.02	132.66	219.76	168.75	225.00	1,386.56	132.66	219.76	168.75	225.00	1,386.56	604.85								
17.5	70.13	159.94	543.31	64.36	212.97	1,447.58	59.23	149.04	19.49	839.55	11,087.63	136.74	226.55	173.51	232.48	1,426.13	136.74	226.55	173.51	232.48	1,426.13	621.43								
18.0	71.61	163.98	558.14	66.00	219.89	1,487.76	60.40	152.77	19.85	864.38	11,403.24	140.13	232.50	178.27	239.96	1,465.70	140.13	232.50	178.27	239.96	1,465.70	638.00								
18.5	73.78	168.87	574.16	67.64	226.82	1,527.33	62.26	157.35	20.21	889.21	11,718.24	144.20	239.29	183.03	247.45	1,504.65	144.20	239.29	183.03	247.45	1,504.65	653.96								
19.0	75.26	172.90	589.29	69.28	233.74	1,567.83	63.43	161.07	20.56	914.04	12,034.17	147.59	245.22	187.78	254.93	1,544.54	147.59	245.22	187.78	254.93	1,544.54	670.86								
19.5	77.44	177.79	604.59	70.92	240.67	1,607.75	65.30	165.65	20.92	938.86	12,349.52	151.67	252.02	192.54	262.41	1,583.85	151.67	252.02	192.54	262.41	1,583.85	687.18								
20.0	78.92	181.83	620.48	72.56	247.59	1,647.94	66.47	169.38	21.28	963.69	12,665.14	155.05	257.96	197.30	269.89	1,623.42	155.05	257.96	197.30	269.89	1,623.42	703.76								
20.5	81.20	186.72	635.96	75.89	254.51	1,687.76	68.44	173.96	23.33	988.52	12,980.39	159.23	264.76	203.75	277.38	1,663.63	159.23	264.76	203.75	277.38	1,663.63	719.98								
21.0	82.68	190.76	651.43	77.53	261.44	1,727.69	69.60	177.69	23.69	1,013.34	13,295.75	162.62	270.70	208.51	284.86	1,701.94	162.62	270.70	208.51	284.86	1,701.94	736.30								
21.5	84.97	195.66	666.90	79.17	268.36	1,767.19	71.58	182.27	24.04	1,038.17	13,611.68	166.81	277.50	213.27	292.34	1,741.69	166.81	277.50	213.27	292.34	1,741.69	752.81								
22.0	86.44	199.70	682.37	80.81	275.29	1,806.76	72.75	186.00	24.40	1,063.00	13,926.68	170.19	283.44	218.03	299.82	1,780.79	170.19	283.44	218.03	299.82	1,780.79	769.16								
22.5	88.73	204.59	697.85	82.45	282.21	1,847.94	74.73	190.58	24.76	1,087.83	14,242.29	174.38	290.24	222.79	307.31	1,820.36	174.38	290.24	222.79	307.31	1,820.36	785.74								
23.0	90.21	208.62	713.32	84.09	289.14	1,888.12	75.89	194.30	25.12	1,112.65	14,557.90	177.76	296																	