SpotCam

Deactivate Your SpotCam on MAC

■ Purpose

This tool and SOP is for you to deactivate your SpotCam if it was formerly registered by someone else with other SpotCam account.
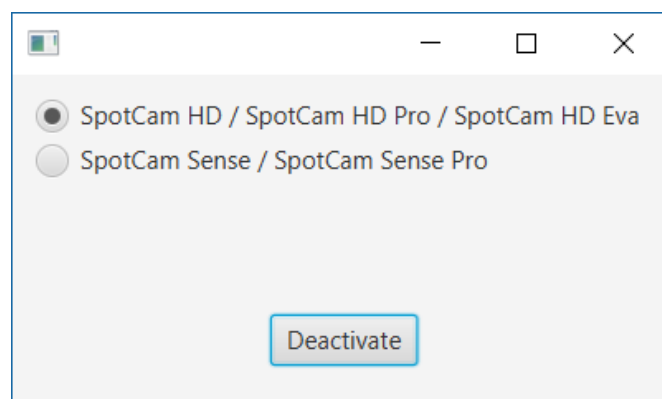
■ Before you start

Please check below two requirements before you start the process:

1. You have Java Runtime 1.7 or newer version installed in your MAC. Go here to download and install if you don't. https://java.com/download/

2. Download MAC deactivation tool from below link and copy to your Desktop.
    https://www.dropbox.com/s/qeznzus4k4ypmnl/Deactivation_Tool_mac.jar?dl=0

■ Deactivation SOP

Please follow below SOP to deactivate your SpotCam:

1. Turn SpotCam to AP mode from the switch at the back, then plug power back, wait for yellow LED blink

2. Connect your MAC to SpotCam Wi-Fi, Wi-Fi name is "SpotCam-HD" or "SpotCam-Sense", no password required

3. Execute the "Deactivation_Tool_mac.jar" executable file, then you will see a window like below

4. Select your SpotCam model on the window

5. Click "Deactivate", you can make sure deactivation is done by checking the confirmation message in the center of the window

6. Camera will reboot automatically after deactivation and you can start install SpotCam with your new account after reboot is complete

■ Important Notice

SpotCam registration record is saved both in the camera and on cloud server, so please contact support@myspotcam.com and provide your SpotCam serial number (you can find at the bottom of camera base) to make sure server registration record is erased too so you can install your SpotCam with your new account.