

Deactivate Your SpotCam on Windows PC/Laptop

■ Purpose

This tool and SOP is for you to deactivate your SpotCam if it was formerly registered by someone else with other SpotCam account.

■ Before you start

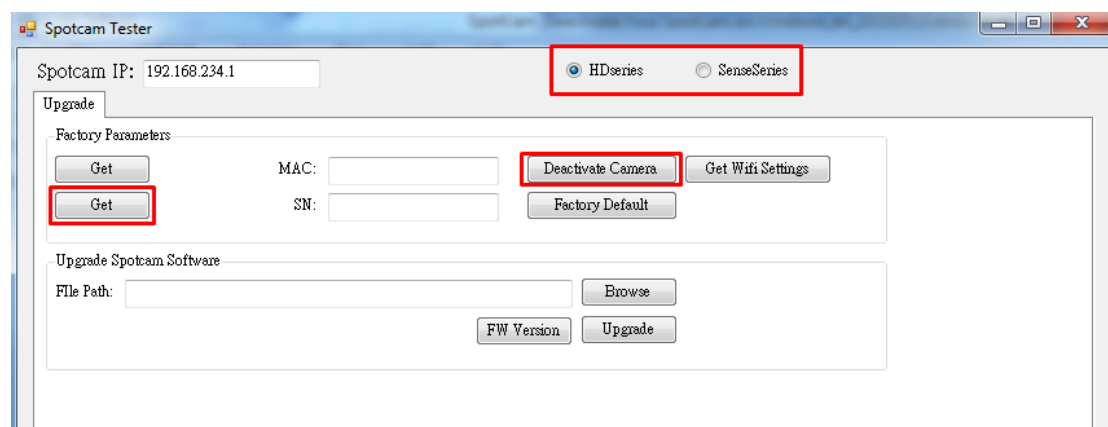
Please check below two requirements before you start the process:

1. You have a Wi-Fi enabled Windows PC or laptop
2. Download "SpotCamLanTool_v2.o.exe" tool from below link
https://www.dropbox.com/s/qop7pkdwrxopmef/SpotCamLanTool_v2.o.exe?dl=0

■ Deactivation SOP

Please follow below SOP to deactivate your SpotCam:

1. Turn SpotCam to AP mode from the switch at the back, then plug power back, wait for yellow LED blink
2. Connect PC/laptop to SpotCam through Wi-Fi (No password required)
3. Execute the "SpotCamLanTool_v2.o.exe" EXE file, then you will see a window like below
4. If your camera model is SpotCam HD/HD Pro/Eva, please select **HD Series** at the top right corner and select **Sense Series** if your camera model is SpotCam Sense/Sense Pro
5. Please click "Get" button to confirm the SN is same as you provided
6. Click "Deactivate Camera", you can make sure deactivation is done by checking the confirmation message at the bottom of the window
7. Camera will reboot automatically after deactivation and you can start install SpotCam with your new account after reboot is complete



■ Important Notice

SpotCam registration record is saved both in the camera and on cloud server, so please contact support@myspotcam.com and provide your SpotCam serial number (you can find at the bottom of camera base) to make sure server registration record is erased too so you can install your SpotCam with your new account.