RCMA CONNECT

RCMA QUARTERLY NEWSLETTER

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It is with great pride and excitement that I present to you the first issue of the RCMA E-Newsletter — a new chapter in our journey together as an association and an industry. This marks not just the launch of a publication, but the beginning of a renewed commitment to stronger communication, deeper engagement, and more meaningful collaboration within our RCMA family.

Starting from this issue, our e-newsletter will be published quarterly, providing regular updates, sharing valuable insights, and highlighting key developments across our various initiatives. It will serve as a bridge connecting our members, partners, and stakeholders — allowing us to grow together, learn from one another, and celebrate our collective achievements.

Over the past few months, we have been working tirelessly to introduce new initiatives that are aligned with RCMA's mission to uplift the renovation industry and create tangible value for our members. From the launch of the RCMA Guidebook to the expansion of the RCMA Academy, from empowering our Youth Group to enhancing our Dispute Resolution framework, every step we take is focused on strengthening our community and promoting professional excellence.

We are also deepening our ties with government agencies, professional bodies, and regional associations, ensuring that our members have a voice in key industry decisions and access to new opportunities both locally and internationally.

This e-newsletter will keep you informed on these developments — but more importantly, it invites your participation. Whether it's contributing an article, sharing a project milestone, attending an event, or providing feedback, your involvement makes RCMA stronger. We are only as vibrant as the members who make up this association.

As we move forward in this new era, let us remember that our strength lies in our unity. Together, we can raise the standards of our industry, inspire trust among consumers, and shape a future where every renovation professional feels supported, valued, and empowered. Thank you for being part of this journey. Here's to new beginnings, stronger connections, and a brighter future for RCMA and all its members. Warm regards, Dr Sky Tan K L President, Singapore Renovation Contractors & Material Suppliers Association (RCMA)



02 | RCMA Youth Group

"Nurturing the Next Generation of Renovation Leaders"

The RCMA Youth Group is a newly established initiative under our current term, aimed at attracting and empowering young professionals under 45 to take an active role in shaping the future of Singapore's renovation industry.

We welcome passionate individuals and company representatives to join the Youth Sub-Committee, share fresh perspectives, and grow as the next generation of industry leaders.

For those interested in joining the RCMA Youth Group Chapter, please contact:

Mr. Vester Chia – +65 8488 2729
 Mr. Kaden Choa – +65 9777 2528



03 | Membership Growth & Support "RCMA Members at the Core"

New Members Update

We're excited to welcome new members who joined the RCMA Big Family from April to July 2025. Your presence strengthens our community and reflects our shared commitment to raising professionalism and standards in the renovation industry.

28th May 2025 | Ace Interior Design Pte Ltd. -Mr. Jeffrey Heng

2nd June 2025 | Mr Designer Creation Pte. Ltd. -Mr. Lewis Tan

24th June 2025 | Chew Vision Design Pte. Ltd. -Ms. Kuah Mui Choo

CT Smart Home Pte. Ltd. - Ms. Hazel Chong

Associate Industry Partner Members

To broaden our reach and foster cross-industry collaboration, RCMA has introduced a new category — Associate Industry Partner Members. This category is open to companies such as renovation portals, technology platforms, and industry-related solution providers who may not qualify as ordinary members but contribute meaningfully to our ecosystem.

This initiative adds diversity and value to the RCMA network, enhancing engagement and opportunities across the industry.

For any membership enquiries, please contact:

© Mr. William Tan - +65 8228 5392





04 | RCMA Academy

"Upskilling Our Industry, One Course at a Time"

(a) Certified Renovation Practitioner (CRP) Course

Our flagship Certified Renovation Practitioner (CRP) Course continues to bring value by equipping participants with essential knowledge and industry standards.

Graduates are eligible to become RCMA Associate Members and qualified to represent RCMA at key public events such as the MNH BTO Roadshow.

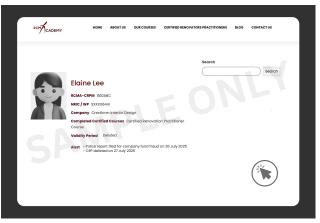
To support greater public confidence, we are also enhancing the RCMA Member Search Platform, enabling homeowners to identify certified and credible professionals more easily — giving our certified members greater visibility and trust.

(b) Expanding Course Offerings

RCMA is actively developing new courses to help members sharpen their skills in various areas — including compliance, design, project management, client communication, and digital tools.

We are also working towards becoming an Approved Training Organisation (ATO) to raise the bar for professional development across the renovation industry.





CRP Performance & Integrity Tracking Platform – Summary

This platform is a cornerstone of our professional certification framework, built to reward excellence, promote transparency, and safeguard homeowner trust.

EY FEATURES

1. Continuous Learning Visibility

CRPs' training and certifications are showcased on their profiles.

- Clients see professional growth
- Encourages upskilling and competence

2. Integrity & Trust Indicator

Serious violations (e.g. fraud, police reports) are recorded and displayed with valid documentation.

- Discourages unethical behavior
- Helps clients make informed choices

3. Non-transferable ID System

Each CRP is tracked by a unique ID (NRIC/FIN/Work Permit), ensuring accountability across companies.

4. Reputation That Follows

CRP profiles carry their full track record — good or bad — across employers, motivating long-term professionalism.

Conclusion:

This trusted system promotes quality, accountability, and professionalism — giving clients a clear reason to choose CRP-certi.

For more information on the CRP Course, please contact: © Mr. Leslie Lee – +65 9177 8077



05 | RCMA Guidebook Launch

"Setting Standards, Raising Quality"

The new RCMA Guidebook was officially launched in June 2025, featuring refreshed content and expanded reach.

For the first time, the guidebook is now available for public purchase at Book Kinokuniya and selected petrol stations, priced at just \$10 per copy.





This wider distribution not only boosts visibility for the featured RCMA members, but also reinforces our association's commitment to raising quality, trust and professionalism within the renovation industry.

For enquiries or advertisement opportunities in the guidebook, please contact: © Mr. Marcus Ng – +65 9001 2957

06 | MNH BTO Roadshow

"Bringing Renovation Advice Direct to Homeowners"



Starting August 2025, all roadshow bookings will be managed via our new RCMA Academy website:

https://rcmaacademy.org.sg/

Details of upcoming roadshows will be published on the website and shared through the RCMA Members WhatsApp Group.

Eligibility & Booking Guidelines

- Participation is open only to companies with staff who have completed the Certified Renovation Practitioner (CRP) course.
- Bookings are first-come, first-served, with limited slots available to ensure fairness and equal opportunity for all members.

We encourage all eligible members to make full use of this platform to connect directly with future homeowners.

The MNH BTO Roadshow is a popular and impactful collaboration between RCMA and HDB, created to deliver trusted renovation advice directly to new BTO homeowners. This initiative not only increases public awareness of RCMA but also provides participating members with valuable exposure and direct customer enquiries.















For more information on the CRP Course, please contact:

Mr. James Lee – +65 9066 5299
 Mr. Jimmy Hong – +65 9850 8258

07 | RCMA Social Media

"Building Our Online Presence"

RCMA has officially launched its Instagram account under the Youth Group Chapter, marking the beginning of our journey into the digital space.

In the coming months, we aim to expand across more social media and new media platforms to better engage with the public, homeowners, and the next generation of renovation professionals.

We invite all members — especially those in the Youth Sub-Committee — to share creative ideas and marketing content to strengthen RCMA's digital footprint and elevate the public profile of our industry.

Let's work together to make RCMA more visible, relevant, and inspiring in the digital age.

For those interested in joining the RCMA Youth Group Chapter or contributing to our social media initiatives, please contact:

- © Mr. Vester Chia +65 8488 2729
- © Mr. Kaden Choa +65 9777 2528
- © Mr. Syahiran Rohajat +65 9772 8975





08 | RCMA Marketing Portal

"Empowering Members with Marketing Tools"

In collaboration with HomeMatch, we are proud to introduce the RCMA Marketing Portal — https://rcmaportal.sg — an exclusive platform designed to help RCMA CaseTrust-accredited members showcase their services and connect with more homeowners.

This portal offers:

- · An additional listing and lead generation channel for renovation companies
- Dedicated spaces for supplier members to feature their products to both RCMA members and the public

Endorsed by CaseTrust and backed by the professionalism and credibility of RCMA, this platform is positioned to become a key destination for homeowners seeking trusted renovation partners.

Members interested in joining or learning more about the portal may contact:

© Mr. Eric Lim – +65 9778 8868



09 | Dispute Resolution Department

"Fairness First – Resolving Industry Disputes with Integrity"

Initiated by our Founding
President & Advisor Mr. Lim Ah
Bah and spearheaded by our Vice
President Mr. Kelvin Lim, RCMA is
setting up a dedicated Dispute
Resolution Department.

This initiative will serve as an exclusive benefit for RCMA members, providing a professional and neutral platform to mediate disputes with homeowners in a fair, efficient, and constructive manner. It aims to safeguard both member reputation and client relationships, while raising overall industry standards.



For more information, please contact: © Mr. Kelvin Lim – +65 9794 9797



10 | Member Engagement & Networking

"Connecting Our Community"

Keeping Members Informed

To enhance communication, RCMA will continue to provide updates via the RCMA Members WhatsApp Group and now through our new quarterly e-newsletter. This ensures members stay informed on key initiatives, industry updates, and upcoming events.

Strengthening Bonds Through Networking

To foster stronger ties within our community, RCMA will be hosting regular networking sessions. The first gathering will take place in September, organized by the Youth Group Chapter Committee and led by Mr. Kaden Choa, held at the Excel Experience Center.

This in-person session will allow members to connect, exchange insights, and explore business collaboration opportunities between renovation companies and suppliers.

The confirmed date and time will be shared via the RCMA Members WhatsApp Group.

For more information, please contact:

© Anson – +65 97111291

© Wendy - +65 85228399



11 | Collaboration with Government & Professional Bodies

"Working Hand-in-Hand with Policy & Industry Partners"

RCMA continues to strengthen its role as a bridge between the renovation industry and key government and regulatory bodies, ensuring our members stay informed and represented in important policy matters.



Supporting the CaseTrust Gold Standard

While we did not launch a joint initiative this term, RCMA has actively supported CaseTrust in elevating their renovation accreditation scheme to the new CaseTrust-Gold standard, aiming to raise consumer confidence and industry professionalism.

Members interested in joining or learning more about the CaseTrust Gold Scheme may contact:

© Mr. Eric Lim - +65 9778 8868





Committee Representation & Industry Safeguarding

RCMA proudly serves on the Pressure Selling and Pre-Payment Sub-Committee Panel. We are also recognised by the Singapore Police Force as a key contact point, especially in light of rising scam cases in the industry.

Through these collaborations, we help foster a safer, more trustworthy renovation landscape and promptly share alerts and policy updates with our members.





Driving Sustainability Forward

In support of the Singapore Green Plan 2030, RCMA is building closer ties with the Singapore Environment Council and the Singapore Green Building Council.

Together, we aim to provide members with first-hand updates on green renovation policies and promote sustainable practices in our industry.



12 | International Relations – Asia Pacific Associations

"Bridging Borders in Renovation & Design"

RCMA is proud to expand its international footprint and foster strong ties with industry associations across the Asia Pacific region. These collaborations pave the way for knowledge exchange, business opportunities, and regional growth for our members.



(a) China Building Decoration Fair (CBD)

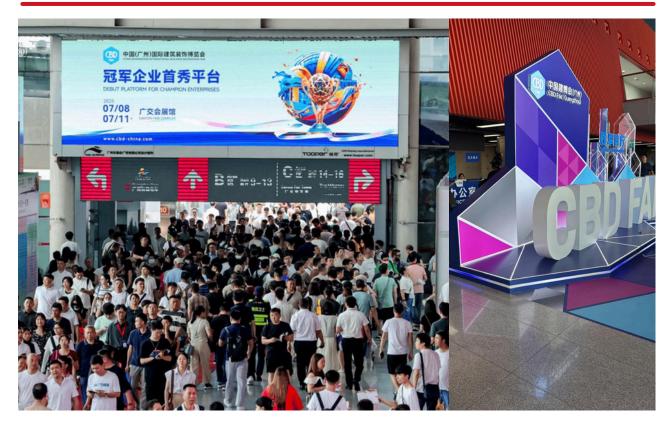
For the first time, RCMA led a delegation of members to attend the prestigious China Building Decoration Fair (CBD). The trip provided valuable exposure to cutting-edge innovations in building technologies and materials from China and beyond.

The feedback from participating members was overwhelmingly positive, with many calling for such overseas study visits to become a regular initiative.

RCMA was also honoured to be invited as one of only three Southeast Asian associations to deliver a keynote speech at the event. We proudly represented Singapore on this global stage, reaffirming our association's growing international recognition and leadership role in the renovation industry.









This was my first time at the Canton Fair and it was definitely worth the trip. Getting to see the latest and most advanced materials available in China - and what's heading to global markets - was incredible. Really kept me up to speed with what's out there.

Honestly, the whole thing was mind blowing. The scale and innovation on display was humbling. One of the best parts was meeting other professionals who are dealing with similar challenges. We had some great conversations about tackling current industry issues and the hardships we're all facing. Those connections and idea exchanges made the trip even more valuable. The fair gave me a solid overview of what's available in the market right now. I'm already thinking about how to apply what I learned and I plan to stay in touch with the people I met.

Special mention to Sky for helping to organise this for me even though it was a last minute request.

Ms. Chris Koh (The Orange Cube)



The China Guangzhou CBD Fair (Building Decoration Fair) at the Import & Export Fair Complex (July 8-11) delivered its renowned scale and energy, but for me, it was also immensely enjoyable and directly fruitful.

The sheer spectacle of over 2,000 exhibitors across 300,000 sqm showcasing cutting-edge smart home tech, sustainable materials, and luxurious finishes was genuinely impressive and fun to explore

Mr. Michael Ong (Tim Carpentry)



Thank you RCMA
Singapore for helping our
members to secure the
VIP passes let us have the
opportunity to attend the
CBD fair in GuangZhou.

This is my very first time to CBD and it was very eye opening and very fruitful. We had the opportunity to meet different suppliers and vendors that related to our trade, as well as business opportunities through networking during the visit.

We know CBD in China is big but didn't know it was that big that we couldn't even finish all the halls and booth visiting.

Looking forward to next year CBD.

Mr. Benny Chiah (Idfferent Design)





The CBD Fair was a truly immersive experience and a powerful convergence of global innovation with forward-thinking design. From the moment we stepped into the exhibition halls, it was clear that this was more than just a trade show. It was a vision of where the building and interior design industries are heading. The fair successfully brought together a diverse spectrum of exhibitors from cutting-edge startups to internationally recognized brands, all eager to showcase their latest breakthroughs in home automation, sustainable architecture, modular systems, and integrated living concepts.

What stood out most was the fair's ability to strike a perfect balance between inspiration and practicality. It wasn't just about viewing beautiful installations. It was about discovering real solutions whether it was meeting potential supplier partners who offer improved customizability, seeing firsthand how Al is shaping personalized space planning, or experiencing the latest in smart home technologies like biometric locks, climate-responsive windows, and energy-efficient design elements.

It was indeed an eye opening trip to Guangzhou CBD fair and I will definitely return again next year.



(b) MOU with MIIP

In another milestone, RCMA was invited to the Malaysia ARCHIDEX Fair, where we signed an MOU with the Malaysian Interior Industry Partners (MIIP).

This strategic partnership enables closer cooperation between our two associations, including joint initiatives, knowledge sharing, and support for RCMA members who wish to explore opportunities in the Malaysian market.

Looking ahead, RCMA will continue to strengthen ties with more associations across Southeast Asia, positioning ourselves as the official voice of Singapore's renovation industry in the regional arena.





13 | RCMA Awards & Gala Dinner

"Celebrating Excellence in Our Industry"



Starting in 2026, the RCMA Annual Gala Dinner will take place every April, following the conclusion of our Annual General Meeting in March. This new timing allows us to host the inauguration ceremony for the new committee during the Gala — making it a prestigious and unified annual celebration.

We are also proud to launch the first-ever RCMA Awards, which will be held during the same evening. This marks the first official industry awards ceremony organised by RCMA in over 40 years — a historic milestone for both the association and Singapore's renovation sector.

The RCMA Awards will honour excellence, innovation, and professionalism across the renovation and supply chain industries. To ensure credibility and authority, a panel of respected local and international judges will be invited to evaluate the submissions.

The awards will serve as a symbol of real strength, capability, and distinction in the industry — a recognition truly worth celebrating.

More details will be announced soon — stay tuned!

For enquiries regarding the RCMA Awards, please contact our awards organizer partner:

© Ms. Engel Koh - +65 9855 2602

