



LEGAL SERVICE MARKETPLACE: MAKING LEGAL
SERVICE SIMPLE AND AFFORDABLE

July 2021



110 Juta¹

Masyarakat Indonesia mengalami masalah hukum signifikan dalam 2 tahun terakhir

71%²

Dari mereka menyerah dan tak melakukan apa-apa



1. Access to Justice Report 2019, Indonesian Judicial Research Society

2. Justice Needs in Indonesia 2014: Problem, Processes and Fairness, Hill NGO

Justika membuat hukum jadi terjangkau



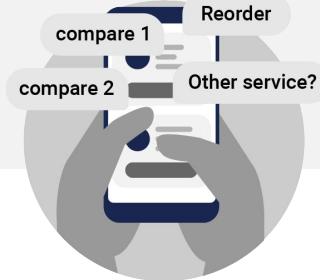
1

Daripada menyerah,
pengguna hanya perlu
membayar **IDR 30k** untuk
langsung chatting dengan
advokat berpengalaman



2

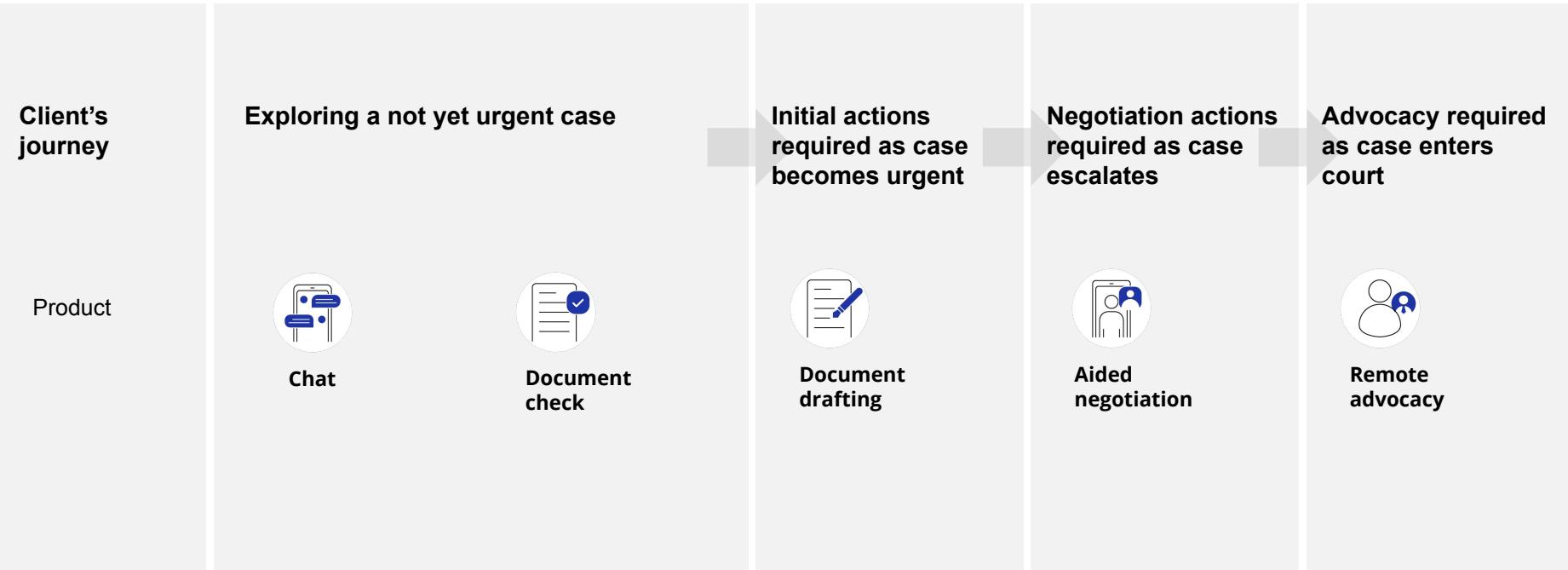
Setelah mendalami kasus,
advokat akan menyarankan
layanan lanjutan yang
seluruhnya dibantu lewat
platform teknologi Justika



3

Dalam perjalanan kasus,
pengguna dapat **melanjutkan**,
membandingkan, atau
memesan layanan yang
sesuai

Produk Justika



Justika telah digunakan puluhan ribu pengguna

15.000+ consultations; around 900/month

~10% continues to use the service

**Top 3 cases are family law,
criminal, and property**



Mitra-mitra Justika



bukalapak

kumparan

CARIQSTADZ

ADB



KEMENTERIAN KOPERASI DAN USAHA KECIL DAN MENENGAH
REPUBLIK INDONESIA



The Asia Foundation

bank
btpn

 A MEMBER OF
SMBC Group



Creating a fairer Indonesia.



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Who we are



Fikri Assegaf
Chairman and Co-founder

As the co-founder of Assegaf Hamzah & Partners and Hukumonline, Fikri brought a wealth of industry knowledge, network, and know-how



Melvin Sumapung
CEO and Co-founder

A tech-product professional with extensive experience on strategy, Melvin launched one of the first AI-based legal research tools on 2017 to begin his legal-tech endeavor



Muhammad Husein
CTO and Co-founder

A serial entrepreneur with two previous start-ups, one of them when he was still a student. Husein started a game developer called Chocoarts and then co-founded an agri-tech called CI Agriculture.

While becoming a new revenue stream for sole practicing lawyers

Significant additional income...

...with minimal effort

Monthly net income

Jakarta

Indonesia Tier-1 Cities

IDR
20-30 Mn

IDR
10-15 Mn

Additional income from Justika

Current income

IDR
11.5 Mn¹

Without Justika



- Selling means waiting, mostly aiming for B2B
- Big marketing effort and low conversion
- Hassle in proposal scoping, invoicing, and billing

With Justika



- Continuous leads through app
- Upfront payment
- Administrations done through Justika's infrastructure