

# Access UBS System Requirement



# Access UBS

## System Requirement

### Purpose

The purpose of this document is to define the system requirement for Access UBS to run smoothly and efficiently. Not meeting the requirement can result in installation problems or performance problems.

### Applicability

These set of system requirement is applicable for the following Access UBS modules:

1. Access UBS Accounting and Billing
2. Access UBS Inventory and Billing
3. Access UBS POS (Point of Sales)
4. Access UBS BSM (Building Service Maintenance)
5. Access UBS Payroll

## Client Computer

Type	32-bit Windows		64-bit Windows	
	Minimum	Recommended	Minimum	Recommended
Operating System	<ul style="list-style-type: none"> <li>Windows 10 (version 20H2)</li> <li>Windows 11</li> </ul>			
Pre-requisite Software	<ul style="list-style-type: none"> <li>Microsoft .NET Framework 3.5</li> <li>Microsoft .NET Framework 4.8</li> </ul>			
Processor	<ul style="list-style-type: none"> <li>1.5 GHz Pentium processor or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>2 GHz Pentium processor or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>2 GHz Pentium processor or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>3 GHz Pentium processor or equivalent</li> </ul>
RAM	<ul style="list-style-type: none"> <li>2GB</li> </ul>	<ul style="list-style-type: none"> <li>4GB</li> </ul>	<ul style="list-style-type: none"> <li>4GB</li> </ul>	<ul style="list-style-type: none"> <li>8GB</li> </ul>
Hard Disk	<ul style="list-style-type: none"> <li>800 MB for program installation.</li> </ul>			
Screen Display	<ul style="list-style-type: none"> <li>Resolution: 1024 x 768 or above.</li> <li>32-bit High Color or above.</li> </ul>			
Internet Connectivity	UBS requires internet connection to complete set up for license activation and product updates.			

## Server Computer

Type	Minimum	Recommended
Operating System	<ul style="list-style-type: none"> <li>Windows 10 (version 20H2)</li> <li>Windows 11</li> <li>Windows Server 2019</li> <li>Windows Server 2022</li> </ul>	
Pre-requisite Software	<ul style="list-style-type: none"> <li>Microsoft .NET Framework 3.5</li> <li>Microsoft .NET Framework 4.8</li> </ul>	
Processor	<ul style="list-style-type: none"> <li>2 GHz Pentium processor or equivalent</li> </ul>	<ul style="list-style-type: none"> <li>3 GHz Pentium processor or equivalent</li> </ul>
RAM	<ul style="list-style-type: none"> <li>8GB</li> </ul>	<ul style="list-style-type: none"> <li>16GB</li> </ul>
Hard Disk	<ul style="list-style-type: none"> <li>800 MB for program installation.</li> </ul>	
Screen Display	<ul style="list-style-type: none"> <li>Resolution: 1024 x 768 or above.</li> <li>32-bit High Color or above.</li> </ul>	
Internet Connectivity	UBS requires internet connection to complete set up for license activation and product updates.	

## Additional Third-Party Software

- Adobe Reader version 10 or above.
- Microsoft Excel 2000 or above.
- Microsoft Word 2000 or above.
- Chinese character is only supported in Excel and HTML formats when using the Convertor.

# How to Contact Us

The Release Summary and Contents are also available from the Access Support Community  
[Access UBS Products Download \(accesscloud.com\)](https://accesscloud.com)

For further information related to this release or how to upgrade please use the following contacts:

Your Account Manager or Customer Success Manager

## Support department

- Email
  - [APAC.support.my@theaccessgroup.com](mailto:APAC.support.my@theaccessgroup.com) (UBS Customer Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
  - [APAC.Channel.SupportMY@theaccessgroup.com](mailto:APAC.Channel.SupportMY@theaccessgroup.com) (UBS Partner Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
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