

Access UBS Accounting, Inventory & Billing

November 2025 Release Notes



Release Documentation

Version 2025.3 PU1

Welcome to the latest version of our Access UBS Accounting, Inventory & Billing Release Notes!

This document serves as your comprehensive guide to the updates and enhancements in Version 2025.3 PU1. It includes a detailed summary of the changes, including user-friendly links for deeper insights into each new enhancement.

Kindly refer to the Table of Contents for a detailed overview of all the content covered in this document. It will guide you to detailed sections on new features, enhancements, and additional resources to help you make the most of the latest version.

Overview of Access UBS Accounting, Inventory & Billing

Access UBS Accounting & Billing is a comprehensive financial management software designed for small and medium-sized enterprises (SMEs) in Malaysia. It streamlines various tasks, including customer and supplier payments, sales orders, purchase orders, goods receipt notes, and delivery notes. With a user-friendly interface, effortless compliance features, and support for SST (Sales and Service Tax) filings, UBS Accounting & Billing helps businesses efficiently manage their finances and promote growth.

Access UBS Inventory & Billing is a system designed for efficient inventory management in businesses. It provides features such as instant stock updates, precise tracking of inventory movement (including shipments and deliveries), an order entry module, multi-currency support, and comprehensive tracking. Access UBS Inventory & Billing streamlines inventory processes, enhances accuracy, and supports efficient business operations.

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Release Summary

Access UBS Accounting, Inventory & Billing v2025.3 PU1

Important Note:

- **Disable Antivirus Software:** Before installing the new update, temporarily disable your antivirus program. Some antivirus software may interfere with the installation process.
- **Restart Required:** After completing the update installation (whether via Online Update or using the Installer), restart your computer to apply the configuration changes.
- **Update License Activation:** If you are using an older version of UBS AIB (before v2022.4), download and run the Service Component Patcher to ensure your license activates correctly.
- **Service Component Patcher:** If you are already on Access UBS v2024.2 and did not get the OU notification, please go to the Download Page to download and run the patch file named Online Update Patcher. When you reopen the application, the OU notification will be prompted.

This release includes the following major features. To explore more details about each feature, please select the relevant links. The features are organized by Product/Area to help you easily locate the information you need.

MySST (Sales and Service Tax)

SST-02 Form Amendment 2025

We have updated the SST-02 reporting form to comply with Malaysia Customs' Amendment 2025 requirements. The enhanced form includes new fields for 8% service tax rates, bad debt relief reporting, and expanded exemption categories to ensure full regulatory compliance.

[Read more about this feature](#)

MyeInvoice

MyeInvoice Enhancements

We have improved the MyeInvoice functionality with enhanced contact number format validation and currency code mapping validation to ensure smooth eInvoice submission and compliance with LHDN requirements.

[Read more about this feature](#)

General

Issue Resolution

We have addressed key concerns to enhance user experience, ensuring stability, reliability, and efficiency. Our focus on resolving bugs aims to boost customer satisfaction, foster trust, and establish a solid foundation for future development and updates.

[Read more about this feature](#)

Release Contents

The following section provides detailed descriptions of the features, including relevant screenshots and videos where applicable. Features are organized according to the products/modules in the Release Summary section.

MySST (Sales and Service Tax)

SST-02 Form Amendment 2025

The SST-02 form has been updated to align with Malaysia Customs' Amendment 2025. This update introduces significant changes to tax reporting requirements, including new tax rates, additional reporting fields, and enhanced categorization of taxable and exempted transactions.

Key Enhancements:

1. 8% Service Tax Rate Support

The system now supports the new 8% service tax rate for eligible services. Users can configure tax codes with the 8% rate and apply them to qualifying transactions. The SST-02 form includes a new Field 11d to separately report taxable services charged at the 8% rate.

2. New Tax Method Mappings

To support the amended SST-02 form structure, new tax method mapping options have been added to the system. These mappings allow administrators to configure tax codes that automatically categorize transactions into the correct SST-02 form fields, ensuring accurate reporting and compliance.

3. Bad Debt Relief Reporting (Field 13d)

A new manual input field (Field 13d) has been added to the SST-02 form to report bad debt relief claims. Tax reporting officers can now manually enter approved bad debt relief amounts as required by Malaysia Customs regulations.

4. Enhanced Exemption Reporting

The SST-02 form now includes expanded exemption reporting capabilities:

- **Field 18c Sub-Categories:** The existing Field 18c has been split into three sub-fields (18c1, 18c2, 18c3) to provide detailed categorization of exempted taxable services.
- **Field 18d - Non-Taxable Services:** A new field to report services that are not taxable by nature, allowing for clearer distinction between exempted and non-taxable transactions.
- **Field 18e - Legal Exemptions:** A new field to report sales exempted under Subsection 35(3) and/or Section 61A of the Sales Tax Act 2018.

These enhancements ensure businesses can accurately report all categories of exemptions as required by the amended regulations.

MyeInvoice Enhancements

1. Enhanced Contact Number Format Validation

The system now validates customer and supplier contact numbers in the eInvoicing configuration to comply with LHDN's formatting requirements. Phone numbers are automatically checked to ensure they do not contain special characters (such as dashes or spaces), except for the '+' symbol at the beginning for international numbers. This validation prevents submission errors and ensures smooth eInvoice processing.

2. Currency Code Mapping Validation

A new validation has been added to the eInvoicing configuration to ensure currency code mappings are complete before submission. The system now blocks users from submitting eInvoices if the currency mapping is incomplete, preventing validation errors at the LHDN portal and reducing rejected submissions.

General

Issue Resolutions

Here is a summary of the concerns that have been addressed:

- Fixed an issue where PDF documents could not be generated for validated invoices with reference numbers containing slash characters, displaying "Error Loading Printer Driver (1958)".
- Fixed an issue where users were unable to open a second database when using Inventory & Billing in Classic View, requiring Task Manager to close the application.
- Fixed an issue where when transmitting transaction with SV08 tax code, error: "Tax amount should be equal to 0"

How to Contact Us

The Release Summary and Contents are also available from the Access Support Community

<https://download.my.accesscloud.com/>

For further information related to this release or how to upgrade please use the following contacts:

Your Account Manager or Customer Success Manager

Support department

- Email
 - APAC.support.my@theaccessgroup.com (UBS Customer Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
 - APAC.Channel.SupportMY@theaccessgroup.com (UBS Partner Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
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