Tune Protect Travel – AirAsia (Government Traveller)

SUMMARY OF BENEFITS - **One Way Trip / Return Trip Plan**

Schedule of Benefits:

	BENEFITS	BENEFIT AMOUNT (BAHT)
1.	Baggage Delay (For every 6 hours delayed of Checked-In Baggage from time of arrival)	Up to 3,000 (1,000 per 6 hours delay)
2.	On-Time Guarantee (Single Payment for a delay period of one more than one hour from the scheduled departure time)	800

BAGGAGE DELAY

While this Policy is in force and subject to the Policy's coverage conditions, The Company shall pay the insured person THB 1,000 for every six (6) complete hours whereby the Insured Person's checked-in baggage is delayed, misdirected or temporarily misplaced by the AirAsia Airline from the time of arrival at the scheduled destination abroad till the time the Insured received baggage. The maximum limit is up to the limit stated in the Schedule of Benefits.

EXCLUSIONS

The Company shall not be liable for any loss arising from:

1. Baggage delay not immediately reported to AirAsia and/or AirAsia X Airline.
2. Confiscation or detention by customs, immigration and/or public authorities.
3. The failure to obtain a written confirmation from the carriers or their handling agents on the actual date and time of baggage delivery.

ON-TIME GUARANTEE (Single payment for flight delayed)

While this Policy is in force and subject to the Policy's coverage conditions, in the event that the aircraft of the AirAsia airline in which the Insured Person had arranged to travel is delayed for at least one (1) consecutive hour from the time specified in the itinerary supplied to the Insured Person due to mechanical breakdown, the failure of AirAsia Airline operation and any cause not excluded in the policy and this insuring agreement, The Company will pay an On-Time Guarantee compensation per Insured Person. (Single Payment for a delay period of one more than one hour from the scheduled departure time).

EXCLUSIONS

The Company shall not be liable for any loss arising from:

1. The failure of the Insured Person to check-in according to the itinerary supplied to him/her.

2. Strike or industrial action of AirAsia and/or AirAsia X Airline that is already in existence on the date the Trip is arranged.

3. Arising from cancellation of the Scheduled Flight due to act of any Government's order.

4. Arising from the Insured Person is not fit to travel or is travelling against the medical advice of a Qualified Medical Practitioner.

5. Delay caused by circumstances which is beyond AirAsia and/or AirAsia X Airline control, such as bad weather, air traffic control's order, airport closure and any acts of God.