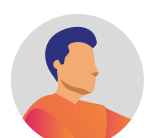


# How to Withdraw from the Bank

**Bigger savings here!**  
**Save up to 40% on your home insurance today**



Customer

I already bought my home insurance from the panel of insurers suggested by the bank. Can I switch?



Tune Protect Support

Yes, you can! As a mortgage holder, you have a right to pick your own home insurance. Read on below on how to switch your insurance to Tune Protect Home Shield.

1. Find your current insurance policy and check its expiry date.
  - a. It is important you plan the switch before the expiry date so that the bank may have time to acknowledge and accept your self-arranged policy.
2. Purchase our Tune Protect Home Shield plan through our respective agents and ensure the sum insured is the same as your bank's policy.
3. Prepare these to be sent to the bank:
  - a. A self-arranged home insurance letter.
  - b. Specify your mortgagee.
  - c. Your new Tune Protect Home Shield policy.
4. Wait for the bank to acknowledge your self-arranged Tune Protect Home Shield policy.



Customer

Gee, thanks! That sounds easy... but how do I write the self-arranged home insurance letter?



Tune Protect Support

We're one step ahead of you. You can find a sample of the letter by hitting the download button below.

[Download Now](#)



Customer

Looks like I've got everything I need. 😊



Tune Protect Support

That's great! If you need further information, you can visit our site [here](#) and refer to the FAQ.

Contact our agents or visit our branches today.  
You can also connect with us here.



**1-800-88-5753**  
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Monday - Thursday 9AM - 5PM  
Friday 9AM - 4:30PM (GMT+8)

