

Terms & Conditions

Tune Protect “Motor Easy Car Insurance” Campaign

Organizer & Contest Period

- 1) The “Tune Protect Motor Easy Car Insurance” Campaign (“Campaign”) is organized by Tune Protect Group (“Organizer”, “We”, “Us”). The Campaign will commence on 1 November at 12.00am (GMT +8) and ends on 8 January 2023 at 11.59pm (GMT +8) (“Campaign Period”).

Eligibility

- 2) The Campaign is open to all Malaysians, Permanent Residents, Work Permit / Employment Pass Holders, or otherwise legally employed persons in Malaysia and their Dependents who have purchased Tune Protect’s Motor Easy car insurance via <https://www.tuneprotect.com/> during the Campaign Period.

Campaign Mechanics

- 3) Eligible customers who spend the minimum amount provided below via Tune Protect’s website during the Campaign Period shall be entitled to receive Touch N’ Go e-Wallet Credit.

Tune Protect “Motor Easy” Car Insurance Product (Minimum Premium) inclusive of tax, stamp duty & after any prevailing discount)	Value of the e-Wallet credit
RM800 – RM1,499	RM150
RM1,500 – RM1,799	RM200
RM1800 and above	RM300

- 4) Eligible customers may purchase multiple insurance plans for different cars during the Campaign Period.
- 5) We will endeavor to contact and deliver the e-Wallet credit to all winners within 45 days after the Campaign Period once we have received all necessary details from the winners. Details include but is not limited to Name, IC, Tel, Email and Policy Number. The fulfilment may be delayed in the event of any unforeseen or unexpected circumstances. We will contact the customers at any time or by any mode of communication solely deemed necessary by us.
- 6) e-Wallet credit fulfillment will be forfeited if the insurance policy (Motor Easy) purchased by the customer is terminated within 30 days of a successful purchase or before the e-Wallet credit is sent out.
- 7) e-Wallet credit will only be awarded to eligible customers who have completed payment successfully. Any transaction failure will be deemed to not be valid. The Organizer will not be responsible for any failure to purchase successfully for whatever reason during the Campaign Period.
- 8) The Organizer shall not be responsible nor be liable if the customer’s contact details are not reachable or invalid. Customers are solely responsible to notify the Organizer via

marketing@tuneprotect.com if they do not receive the e-Wallet credit within 60 days after being contacted by the Organizer. All requests/claims after 60 days will not be entertained.

- 9) The Organizer will not be obligated to replace any e-Wallet credits that are expired. Non-utilized e-Wallet credits are not refundable. All e-Wallet credits cannot be exchanged by the customers for cash or any other prize of equivalent value. 2 e-Wallet credit will be delivered to the customer based on their entry details, along with any other information necessary that has been communicated by the Organizer, such as name and email address, among others.

Rights of Organizer

- 10) The Organizer reserves the right to replace or substitute the e-Wallet credit with other items of equivalent value without any notice to the customers.
- 11) The Organizer reserves its right to cancel, terminate or suspend the Campaign with or without any prior notice and reason. For the avoidance of doubt, cancellation, termination, or suspension by the Organizer shall not entitle the customers to any claim or compensation against the Organizer for any and all losses, damages, and/or costs suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 12) The Organizer reserves its right to vary, delete or add to any of these Terms and Conditions and/or substitute or change or replace the gifts from time to time without any prior notice. The Organizer retains the right to substitute the e-Wallet credit with another of similar value in the event the original e-Wallet credit offered is not available due to circumstances beyond its reasonable control.

Personal Data Protection Act 2010 ("PDPA")

- 13) The Organizer reserves its rights to publish or display materials or information, including but not limited to the names of all Customers for marketing, advertising, and publicity purposes in any manner it deems appropriate. By participating in the Campaign, the Customers confirm that they have read and understood Tune Protect's Privacy Policy at www.tuneprotect.com/privacypolicy/
- 14) By participating in this Campaign, customers are deemed to agree to be bound by the Terms and subject to the Conditions herein set out upon submission. The terms and conditions herein shall prevail over any inconsistent terms, conditions, provisions, or representations contained in any other promotional or advertising materials for the campaign. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these terms and conditions, the English version shall prevail at all times.

Liability & Responsibility

- 15) Tune Protect Group shall bear no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), liability, injury or disappointment incurred or suffered by the customers with this promotion, the promotion of this promotion or the use of any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

