



FAQ EV Campaign.
Campaign ends 31 March 2023

1. Is the complimentary cover applicable to plug-in EV?

We only provide complimentary cover to Full Electric Vehicles (EVs). Hybrid Electric Vehicles (HEVs) and Plug-in Hybrid Electric Vehicles (PHEVs) are excluded from this campaign.

2. Will I be covered if I insure my EV with Tune on 31st March 2023?

Yes. The campaign ends on 31st March 2023, therefore policies inception by 31st of March will be entitled for the complimentary cover.

3. What is the duration of the complimentary cover?

The complimentary cover is valid for one policy year upon inception of motor policy.

4. Does towing include if my EV runs out of battery?

Yes, your EV will be towed to the nearest charging port/ station.

5. Will I be entitled for this campaign if I have two or more EV?

Yes, as long as both EVs are insured with us.

6. Will I be entitled for this campaign if I purchase this policy from Tune's Agent?

Yes, the complimentary cover will be applicable for all EVs insured with us.

7. Will I be entitled for this complimentary cover next year once I renew my policy?

No, this complimentary cover will not be carried forward upon renewal

8. Whom should I contact if there is any enquiry on this campaign?

Tune Protect Malaysia (Tune Insurance Malaysia Berhad)

Company No: 197601004719 (30686-K)

Level 9, Wisma Tune,

No. 19 Lorong Dungun, Damansara Heights,

50490, Kuala Lumpur, Malaysia.

Tel No: 1800 88 5753

Fax: 03-20941366

E-mail: hello.my@tuneprotect.com

TUNE PROTECT MALAYSIA

Tune Insurance Malaysia Berhad

Company No: 197601004719 (30686-K)

Level 9, Wisma Tune, No. 19, Lorong Dungun, Damansara Heights, 50490 Kuala Lumpur, Malaysia

T: +603 2087 9000 F: +603 2094 1366 W: tuneprotect.com

