



**1. Is the complimentary cover applicable to plug-in EV?**

We only provide complimentary cover to Full Electric Vehicles (EVs). Hybrid Electric Vehicles (HEVs) and Plug-in Hybrid Electric Vehicles (PHEVs) are excluded from this campaign.

**2. Will I be covered if I insure my EV with Tune on 31<sup>st</sup> Dec 2023?**

The campaign ends on 31<sup>st</sup> Dec 2023. Policies must be issued by Tune Protect Malaysia before/on 31<sup>st</sup> December 2023 (regardless of the inception/renewal date of the period of insurance) to be entitled for the complimentary cover.

**3. What is the duration of the complimentary cover?**

The complimentary cover is valid for one year corresponding to your motor policy.

**4. Does towing include if my EV runs out of battery?**

Yes, your EV will be towed to the nearest charging port/ station.

**5. Will I be entitled for this campaign if I have two or more EV?**

Yes, as long as both EVs are insured with us.

**6. Will I be entitled for this campaign if I purchase this policy from Tune's Agent?**

Yes, the complimentary cover will be applicable for all EVs insured with us at Tune Protect.

**7. Will I be entitled for this complimentary cover next year once I renew my policy?**

No, this complimentary cover will not be carried forward upon renewal.

**8. Whom should I contact if there is any enquiry on this campaign?**

Tune Protect Malaysia (Tune Insurance Malaysia Berhad)

Company No: 197601004719 (30686-K)

Level 9, Wisma Tune,

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**Tune Insurance Malaysia Berhad**

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