

實習生：楊善惠

實習企業：宏泰人壽

實習單位：資產負債管理部

實習期間：111 年 2 月 14 日 ~ 111 年 6 月 17 日

A Semester In My Life As An Intern

As a foreigner with basic proficiency in Chinese, it's inevitable to worry about finding a job after graduating. So, I decided to apply for internships provided by our school. To me, doing an internship means "more opportunity" and "less responsibility". I get an opportunity to learn and gain work experience without worrying too much about making mistakes or language error as I will have less responsibility as an intern. As luck would have it, I was accepted by the first company I applied to. The only downside is that the company is located in Taipei, but I had always wanted to move to Taipei anyway, so it's just a matter of time before I moved.

When I first came to the company, our department was quite swamped with an important annual project, so my supervisor didn't have the time to guide me step-by-step around my job. The usual process is, he would brief me about the tasks, then I would have to analyze the files and create the newest files based on previous files, but I have to understand the files, add my own thoughts into them, solve the existing problems and create a version in which the next person to use those files could understand them easier.

My main job is mostly related to routine tasks, such as Monthly Income Statement(實際損益表), Experience Rates and Assumptions Setting(經驗率與假設設定), Profit Analysis(利源分析), etc. In the beginning, I was under a lot of pressure as my supervisor kept making me change a lot of things, solving problems which had existed for a long time and asking me questions that I had no idea how to answer(as I have almost zero knowledge about the insurance industry). But then, he told me, he purposely did that to cultivate my working habits: to learn Excel and programming(FoxPro) quicker, to have my own thoughts, to ask when I do not understand things, and to question everything I encounter. He said, it's okay to make mistakes, as long as I learn from my mistakes and improve for the better.

After 2-3 weeks, I finally understood why he did that and saw myself improving a lot. I have much better understanding about my job now; and my work efficiency and effectiveness increased a lot. I am so grateful for having taken this internship and would gladly recommend anyone to try an internship before graduating, as there are many knowledges and skills in the workplace that can only be gained through hands on-experience outside of the classroom. Remember, the first step is always the harder – it will get easier after that, and not to be afraid of making mistakes.

