

Position: Customer Service/ Executive



9stacks

Job Description:

- Handling client queries through various media – phone, email, chat, whatsapp, social media accounts
- Outbound calling as required by the management
- Working closely with several different teams; operations team, technology team and the marketing team to take all the necessary steps in addressing player's query.

Qualification/ Knowledge Essential:

- Knowledge of poker game is essential
- Graduate/Post Graduate (any stream)
- Excellent communication skills - written and verbal (mandatory)
- Should be open to work 24x7 days environment
- Typing skill with speed and accuracy
- Problem identification and solution skills
- Must possess a strong customer orientation
- Flexibility and adaptability, able to work well in an ambiguous environment

Interested candidates can apply to career@9stacks.com, **Attn:** Shilpa Sharma

Company Name: 9stacks

URL: <https://www.9stacks.com/>

About Company: 9Stacks is a technology company in the online real money gaming space. It develops and publishes real money games like Poker for multiple people to play for real money. It is the first Indian online poker startup to raise Series A investment from institutional investors.

Location: Vasant Kunj, New Delhi-110070

Team: <https://www.linkedin.com/company/9stacks/> and <https://www.9stacks.com/us/about>

Headcount of the company: 40+ employees and growing!!!